

**Revision H:**

- 10. TROUBLE SHOOTING has been modified.

OBH589 REVISED EDITION-G is void.

# INDOOR UNIT

# SERVICE MANUAL

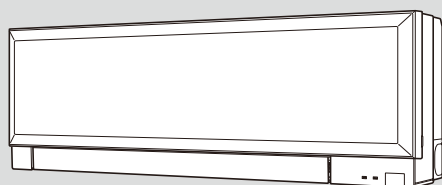
**No. OBH589**  
**REVISED EDITION-H**

## Models

MSZ-EF18VEW/B/S - <span>E1</span>	MSZ-EF22VEW/B/S - <span>E1</span>	MSZ-EF25VEW/B/S - <span>E1</span>
MSZ-EF35VEW/B/S - <span>E1</span>	MSZ-EF42VEW/B/S - <span>E1</span>	MSZ-EF50VEW/B/S - <span>E1</span>
MSZ-EF18VE2W/B/S - <span>E1</span>	MSZ-EF22VE2W/B/S - <span>E1</span>	MSZ-EF25VE2W/B/S - <span>E1</span>
MSZ-EF35VE2W/B/S - <span>E1</span>	MSZ-EF42VE2W/B/S - <span>E1</span>	MSZ-EF50VE2W/B/S - <span>E1</span>
MSZ-EF18VE2W/B/S - <span>ER1</span>	MSZ-EF22VE2W/B/S - <span>ER1</span>	MSZ-EF25VE2W/B/S - <span>ER1</span>
MSZ-EF35VE2W/B/S - <span>ER1</span>	MSZ-EF42VE2W/B/S - <span>ER1</span>	MSZ-EF50VE2W/B/S - <span>ER1</span>
MSZ-EF18VE3W/B/S - <span>E1</span> , <span>E2</span>	MSZ-EF22VE3W/B/S - <span>E1</span> , <span>E2</span>	MSZ-EF25VE3W/B/S - <span>E1</span> , <span>E2</span>
MSZ-EF35VE3W/B/S - <span>E1</span> , <span>E2</span>	MSZ-EF42VE3W/B/S - <span>E1</span> , <span>E2</span>	MSZ-EF50VE3W/B/S - <span>E1</span> , <span>E2</span>
	MSZ-EF22VE3W/B/S - <span>ER1</span> , <span>ER2</span>	MSZ-EF25VE3W/B/S - <span>ER1</span> , <span>ER2</span>
MSZ-EF35VE3W/B/S - <span>ER1</span> , <span>ER2</span>	MSZ-EF42VE3W/B/S - <span>ER1</span> , <span>ER2</span>	MSZ-EF50VE3W/B/S - <span>ER1</span> , <span>ER2</span>

### Outdoor unit service manual

MUZ-EF·VE(H) Series (OBH590)    MXZ-D·VA Series (OBH626)  
 MXZ-C·VA Series (OB584)    MXZ-8B Series (OCH480)



MSZ-EF·VEW  
 MSZ-EF·VEB  
 MSZ-EF·VES



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**PARTS CATALOG (OBB589)**

## Use the specified refrigerant only

### Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.

Correct refrigerant is specified in the manuals and on the spec labels provided with our products.

We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

#### <Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and remove the power plug.
- Discharge the capacitor before the work involving the electric parts.

#### <Precautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

#### Revision A:

- Airflow in the Silent mode in the cooling operation has been changed.
- "TROUBLESHOOTING" has been corrected (10-2, 10-4).

#### Revision B:

- MSZ-EF18VEW - [E1], MSZ-EF18VEB - [E1] and MSZ-EF18VES - [E1] have been added.

#### Revision C:

- MSZ-EF18/22/25/35/42/50VE2W - [E1], [ER1], MSZ-EF18/22/25/35/42/50VE2B - [E1], [ER1] and MSZ-EF18/22/25/35/42/50VE2S - [E1], [ER1] have been added.

#### Revision D:

- The descriptions of the dimensions for MSZ-EF18/22/25/35/42/50VE2W - [E1], [ER1], MSZ-EF18/22/25/35/42/50VE2B - [E1], [ER1] and MSZ-EF18/22/25/35/42/50VE2S - [E1], [ER1] have been modified.

#### Revision E:

- MSZ-EF18/22/25/35/42/50VE3W - [E1], MSZ-EF18/22/25/35/42/50VE3B - [E1], MSZ-EF18/22/25/35/42/50VE3S - [E1], MSZ-EF22/25/35/42/50VE3W - [ER1], MSZ-EF22/25/35/42/50VE3B - [ER1] and MSZ-EF22/25/35/42/50VE3S - [ER1] have been added.

#### Revision F:

- MSZ-EF18/22/25/35/42/50VE3W - [E2], MSZ-EF22/25/35/42/50VE3W - [ER2], MSZ-EF18/22/25/35/42/50VE3B - [E2], MSZ-EF22/25/35/42/50VE3B - [ER2], MSZ-EF18/22/25/35/42/50VE3S - [E2] and MSZ-EF22/25/35/42/50VE3S - [ER2] have been added.

#### Revision G:

- 5. OUTLINES AND DIMENSIONS has been modified.
- Some descriptions have been modified.

#### Revision H:

- 10. TROUBLE SHOOTING has been modified.

**The following models are compatible with the outdoor units with low standby power control.**

Connecting the following models to the MUZ-EF·VE(H) series outdoor units enables the low standby power control.

The following models may be connected to the MUZ-EF·VE(H) series after once connected to the MXZ series and operated, for example because of relocation. In that case, the MUZ-EF·VE(H) series outdoor units will not operate without taking a step. Follow the procedure "Deleting the memorized abnormal condition" described in 10-2.1.

<b>MSZ-EF18VEW</b> - <b>E1</b>	<b>MSZ-EF22VEW</b> - <b>E1</b>	<b>MSZ-EF25VEW</b> - <b>E1</b>
<b>MSZ-EF35VEW</b> - <b>E1</b>	<b>MSZ-EF42VEW</b> - <b>E1</b>	<b>MSZ-EF50VEW</b> - <b>E1</b>
<b>MSZ-EF18VEB</b> - <b>E1</b>	<b>MSZ-EF22VEB</b> - <b>E1</b>	<b>MSZ-EF25VEB</b> - <b>E1</b>
<b>MSZ-EF35VEB</b> - <b>E1</b>	<b>MSZ-EF42VEB</b> - <b>E1</b>	<b>MSZ-EF50VEB</b> - <b>E1</b>
<b>MSZ-EF18VES</b> - <b>E1</b>	<b>MSZ-EF22VES</b> - <b>E1</b>	<b>MSZ-EF25VES</b> - <b>E1</b>
<b>MSZ-EF35VES</b> - <b>E1</b>	<b>MSZ-EF42VES</b> - <b>E1</b>	<b>MSZ-EF50VES</b> - <b>E1</b>

1. New model

<b>MSZ-EF18VEW</b> - <b>E1</b>	→	<b>MSZ-EF18VE2W</b> - <b>E1</b>
<b>MSZ-EF22VEW</b> - <b>E1</b>	→	<b>MSZ-EF22VE2W</b> - <b>E1</b>
<b>MSZ-EF25VEW</b> - <b>E1</b>	→	<b>MSZ-EF25VE2W</b> - <b>E1</b>
<b>MSZ-EF35VEW</b> - <b>E1</b>	→	<b>MSZ-EF35VE2W</b> - <b>E1</b>
<b>MSZ-EF42VEW</b> - <b>E1</b>	→	<b>MSZ-EF42VE2W</b> - <b>E1</b>
<b>MSZ-EF50VEW</b> - <b>E1</b>	→	<b>MSZ-EF50VE2W</b> - <b>E1</b>
<b>MSZ-EF18VEB</b> - <b>E1</b>	→	<b>MSZ-EF18VE2B</b> - <b>E1</b>
<b>MSZ-EF22VEB</b> - <b>E1</b>	→	<b>MSZ-EF22VE2B</b> - <b>E1</b>
<b>MSZ-EF25VEB</b> - <b>E1</b>	→	<b>MSZ-EF25VE2B</b> - <b>E1</b>
<b>MSZ-EF35VEB</b> - <b>E1</b>	→	<b>MSZ-EF35VE2B</b> - <b>E1</b>
<b>MSZ-EF42VEB</b> - <b>E1</b>	→	<b>MSZ-EF42VE2B</b> - <b>E1</b>
<b>MSZ-EF50VEB</b> - <b>E1</b>	→	<b>MSZ-EF50VE2B</b> - <b>E1</b>
<b>MSZ-EF18VES</b> - <b>E1</b>	→	<b>MSZ-EF18VE2S</b> - <b>E1</b>
<b>MSZ-EF22VES</b> - <b>E1</b>	→	<b>MSZ-EF22VE2S</b> - <b>E1</b>
<b>MSZ-EF25VES</b> - <b>E1</b>	→	<b>MSZ-EF25VE2S</b> - <b>E1</b>
<b>MSZ-EF35VES</b> - <b>E1</b>	→	<b>MSZ-EF35VE2S</b> - <b>E1</b>
<b>MSZ-EF42VES</b> - <b>E1</b>	→	<b>MSZ-EF42VE2S</b> - <b>E1</b>
<b>MSZ-EF50VES</b> - <b>E1</b>	→	<b>MSZ-EF50VE2S</b> - <b>E1</b>

1. Front panel has been changed.
2. Panel assembly has been changed.
3. Remote controller has been changed.

<b>MSZ-EF18VE2W</b> - <b>ER1</b>	<b>MSZ-EF22VE2W</b> - <b>ER1</b>	<b>MSZ-EF25VE2W</b> - <b>ER1</b>
<b>MSZ-EF35VE2W</b> - <b>ER1</b>	<b>MSZ-EF42VE2W</b> - <b>ER1</b>	<b>MSZ-EF50VE2W</b> - <b>ER1</b>
<b>MSZ-EF18VE2B</b> - <b>ER1</b>	<b>MSZ-EF22VE2B</b> - <b>ER1</b>	<b>MSZ-EF25VE2B</b> - <b>ER1</b>
<b>MSZ-EF35VE2B</b> - <b>ER1</b>	<b>MSZ-EF42VE2B</b> - <b>ER1</b>	<b>MSZ-EF50VE2B</b> - <b>ER1</b>
<b>MSZ-EF18VE2S</b> - <b>ER1</b>	<b>MSZ-EF22VE2S</b> - <b>ER1</b>	<b>MSZ-EF25VE2S</b> - <b>ER1</b>
<b>MSZ-EF35VE2S</b> - <b>ER1</b>	<b>MSZ-EF42VE2S</b> - <b>ER1</b>	<b>MSZ-EF50VE2S</b> - <b>ER1</b>

1. New model

**MSZ-EF18VE2W -E1 → MSZ-EF18VE3W -E1**  
**MSZ-EF22VE2W -E1 → MSZ-EF22VE3W -E1**  
**MSZ-EF25VE2W -E1 → MSZ-EF25VE3W -E1**  
**MSZ-EF35VE2W -E1 → MSZ-EF35VE3W -E1**  
**MSZ-EF42VE2W -E1 → MSZ-EF42VE3W -E1**  
**MSZ-EF50VE2W -E1 → MSZ-EF50VE3W -E1**  
**MSZ-EF18VE2B -E1 → MSZ-EF18VE3B -E1**  
**MSZ-EF22VE2B -E1 → MSZ-EF22VE3B -E1**  
**MSZ-EF25VE2B -E1 → MSZ-EF25VE3B -E1**  
**MSZ-EF35VE2B -E1 → MSZ-EF35VE3B -E1**  
**MSZ-EF42VE2B -E1 → MSZ-EF42VE3B -E1**  
**MSZ-EF50VE2B -E1 → MSZ-EF50VE3B -E1**  
**MSZ-EF18VE2S -E1 → MSZ-EF18VE3S -E1**  
**MSZ-EF22VE2S -E1 → MSZ-EF22VE3S -E1**  
**MSZ-EF25VE2S -E1 → MSZ-EF25VE3S -E1**  
**MSZ-EF35VE2S -E1 → MSZ-EF35VE3S -E1**  
**MSZ-EF42VE2S -E1 → MSZ-EF42VE3S -E1**  
**MSZ-EF50VE2S -E1 → MSZ-EF50VE3S -E1**

1. Air filter has been changed.
2. Air cleaning filter has been changed.

**MSZ-EF22VE2W -ER1 → MSZ-EF22VE3W -ER1**  
**MSZ-EF25VE2W -ER1 → MSZ-EF25VE3W -ER1**  
**MSZ-EF35VE2W -ER1 → MSZ-EF35VE3W -ER1**  
**MSZ-EF42VE2W -ER1 → MSZ-EF42VE3W -ER1**  
**MSZ-EF50VE2W -ER1 → MSZ-EF50VE3W -ER1**  
**MSZ-EF18VE2B -ER1 → MSZ-EF18VE3B -ER1**  
**MSZ-EF22VE2B -ER1 → MSZ-EF22VE3B -ER1**  
**MSZ-EF25VE2B -ER1 → MSZ-EF25VE3B -ER1**  
**MSZ-EF35VE2B -ER1 → MSZ-EF35VE3B -ER1**  
**MSZ-EF42VE2B -ER1 → MSZ-EF42VE3B -ER1**  
**MSZ-EF50VE2B -ER1 → MSZ-EF50VE3B -ER1**  
**MSZ-EF18VE2S -ER1 → MSZ-EF18VE3S -ER1**  
**MSZ-EF22VE2S -ER1 → MSZ-EF22VE3S -ER1**  
**MSZ-EF25VE2S -ER1 → MSZ-EF25VE3S -ER1**  
**MSZ-EF35VE2S -ER1 → MSZ-EF35VE3S -ER1**  
**MSZ-EF42VE2S -ER1 → MSZ-EF42VE3S -ER1**  
**MSZ-EF50VE2S -ER1 → MSZ-EF50VE3S -ER1**

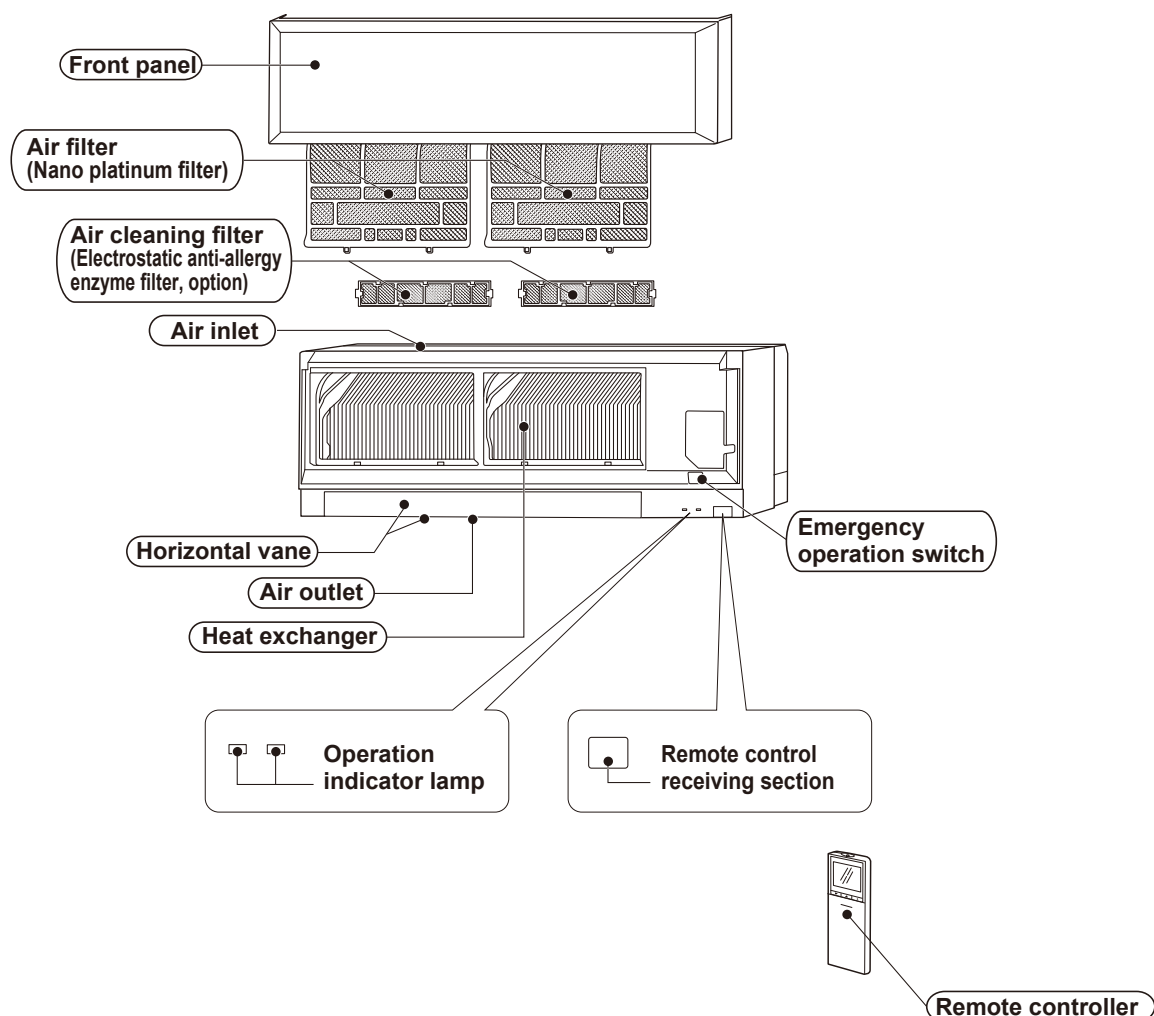
1. Air filter has been changed.
2. Air cleaning filter has been changed.



MSZ-EF18VE3W -E1	→	MSZ-EF18VE3W -E2
MSZ-EF22VE3W -E1	→	MSZ-EF22VE3W -E2
MSZ-EF25VE3W -E1	→	MSZ-EF25VE3W -E2
MSZ-EF35VE3W -E1	→	MSZ-EF35VE3W -E2
MSZ-EF42VE3W -E1	→	MSZ-EF42VE3W -E2
MSZ-EF50VE3W -E1	→	MSZ-EF50VE3W -E2
MSZ-EF18VE3B -E1	→	MSZ-EF18VE3B -E2
MSZ-EF22VE3B -E1	→	MSZ-EF22VE3B -E2
MSZ-EF25VE3B -E1	→	MSZ-EF25VE3B -E2
MSZ-EF35VE3B -E1	→	MSZ-EF35VE3B -E2
MSZ-EF42VE3B -E1	→	MSZ-EF42VE3B -E2
MSZ-EF50VE3B -E1	→	MSZ-EF50VE3B -E2
MSZ-EF18VE3S -E1	→	MSZ-EF18VE3S -E2
MSZ-EF22VE3S -E1	→	MSZ-EF22VE3S -E2
MSZ-EF25VE3S -E1	→	MSZ-EF25VE3S -E2
MSZ-EF35VE3S -E1	→	MSZ-EF35VE3S -E2
MSZ-EF42VE3S -E1	→	MSZ-EF42VE3S -E2
MSZ-EF50VE3S -E1	→	MSZ-EF50VE3S -E2
MSZ-EF22VE3W -ER1	→	MSZ-EF22VE3W -ER2
MSZ-EF25VE3W -ER1	→	MSZ-EF25VE3W -ER2
MSZ-EF35VE3W -ER1	→	MSZ-EF35VE3W -ER2
MSZ-EF42VE3W -ER1	→	MSZ-EF42VE3W -ER2
MSZ-EF50VE3W -ER1	→	MSZ-EF50VE3W -ER2
MSZ-EF22VE3B -ER1	→	MSZ-EF22VE3B -ER2
MSZ-EF25VE3B -ER1	→	MSZ-EF25VE3B -ER2
MSZ-EF35VE3B -ER1	→	MSZ-EF35VE3B -ER2
MSZ-EF42VE3B -ER1	→	MSZ-EF42VE3B -ER2
MSZ-EF50VE3B -ER1	→	MSZ-EF50VE3B -ER2
MSZ-EF22VE3S -ER1	→	MSZ-EF22VE3S -ER2
MSZ-EF25VE3S -ER1	→	MSZ-EF25VE3S -ER2
MSZ-EF35VE3S -ER1	→	MSZ-EF35VE3S -ER2
MSZ-EF42VE3S -ER1	→	MSZ-EF42VE3S -ER2
MSZ-EF50VE3S -ER1	→	MSZ-EF50VE3S -ER2

1. These models came to be connected to the multi outdoor units using refrigerant R32.

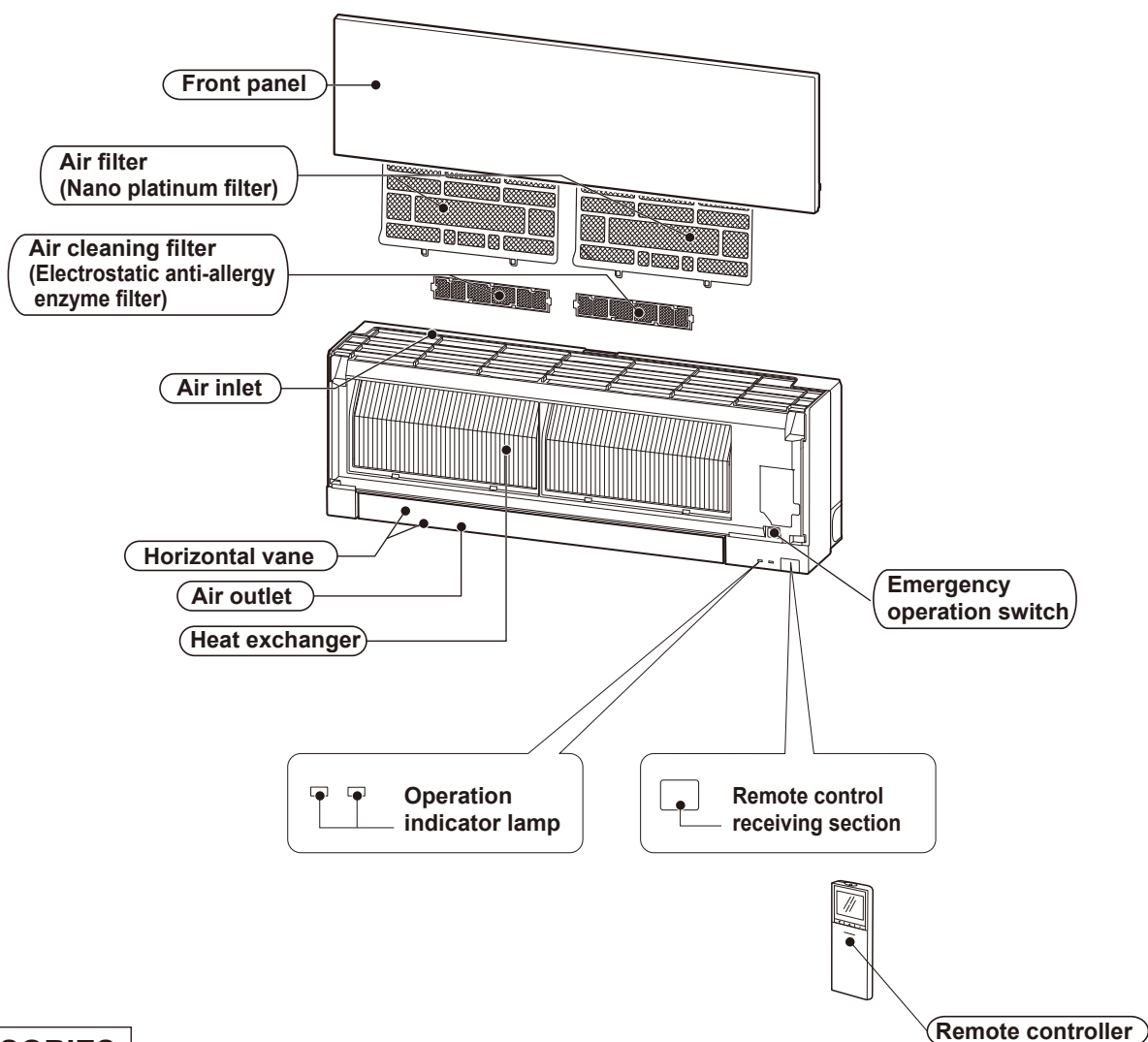
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW  
 MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB  
 MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES



## ACCESSORIES

Model	MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW
	MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB
	MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES
	MSZ-EF42VEW	MSZ-EF50VEW		
	MSZ-EF42VEB	MSZ-EF50VEB		
	MSZ-EF42VES	MSZ-EF50VES		
① Installation plate			1	
② Installation plate fixing screw 4 × 25 mm			5	
③ Remote controller holder			1	
④ Fixing screw for ③ 3.5 × 16 mm (Black)			2	
⑤ Battery (AAA) for remote controller			2	
⑥ Wireless remote controller			1	
⑦ Felt tape (For left or left-rear piping)			1	
⑧ Soft dry cloth (VEB type only)			1	

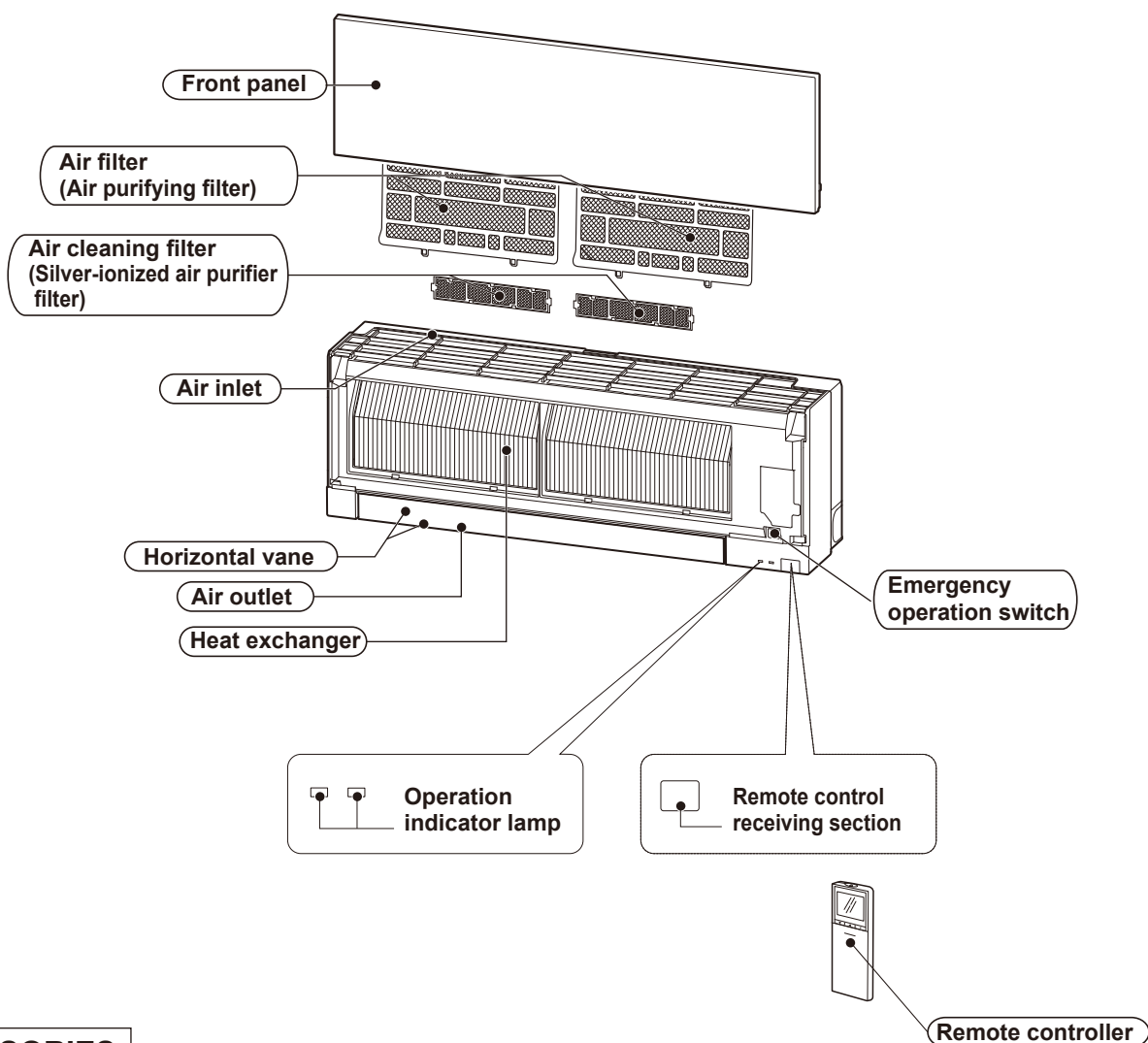
MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W  
 MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B  
 MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S



## ACCESSORIES

Model	MSZ-EF18VE2W MSZ-EF18VE2B MSZ-EF18VE2S MSZ-EF42VE2W MSZ-EF42VE2B MSZ-EF42VE2S	MSZ-EF22VE2W MSZ-EF22VE2B MSZ-EF22VE2S MSZ-EF50VE2W MSZ-EF50VE2B MSZ-EF50VE2S	MSZ-EF25VE2W MSZ-EF25VE2B MSZ-EF25VE2S	MSZ-EF35VE2W MSZ-EF35VE2B MSZ-EF35VE2S
① Installation plate				1
② Installation plate fixing screw 4 × 25 mm				5
③ Remote controller holder				1
④ Fixing screw for ③ 3.5 × 16 mm (Black)				2
⑤ Battery (AAA) for remote controller				2
⑥ Wireless remote controller				1
⑦ Felt tape (For left or left-rear piping)				1
⑧ Soft dry cloth (VEB type only)				1
⑨ Air cleaning filter				2

MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W  
MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B  
MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S



## ACCESSORIES

Model	MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W
	MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B
	MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S
	MSZ-EF42VE3W	MSZ-EF50VE3W		
	MSZ-EF42VE3B	MSZ-EF50VE3B		
	MSZ-EF42VE3S	MSZ-EF50VE3S		
① Installation plate			1	
② Installation plate fixing screw 4 × 25 mm			5	
③ Remote controller holder			1	
④ Fixing screw for ③ 3.5 × 16 mm (Black)			2	
⑤ Battery (AAA) for remote controller			2	
⑥ Wireless remote controller			1	
⑦ Felt tape (For left or left-rear piping)			1	
⑧ Soft dry cloth (VEB type only)			1	
⑨ Air cleaning filter			2	

Indoor model				MSZ-EF18VEW MSZ-EF18VEB MSZ-EF18VES MSZ-EF18VE2W MSZ-EF18VE2B MSZ-EF18VE2S MSZ-EF18VE3W MSZ-EF18VE3B MSZ-EF18VE3S	MSZ-EF22VEW MSZ-EF22VEB MSZ-EF22VES MSZ-EF22VE2W MSZ-EF22VE2B MSZ-EF22VE2S MSZ-EF22VE3W MSZ-EF22VE3B MSZ-EF22VE3S	MSZ-EF25VEW MSZ-EF25VEB MSZ-EF25VES MSZ-EF25VE2W MSZ-EF25VE2B MSZ-EF25VE2S MSZ-EF25VE3W MSZ-EF25VE3B MSZ-EF25VE3S	MSZ-EF35VEW MSZ-EF35VEB MSZ-EF35VES MSZ-EF35VE2W MSZ-EF35VE2B MSZ-EF35VE2S MSZ-EF35VE3W MSZ-EF35VE3B MSZ-EF35VE3S
Power supply				Single phase 230 V, 50 Hz			
Electrical data	Power input *1	Cooling	W	14			
		Heating		27		31	
	Running current *1	Cooling	A	0.14			
		Heating		0.26		0.30	
Fan motor	Model			RC0J40			
	Current *1	Cooling	A	0.14			
		Heating		0.26		0.30	
Dimensions W × H × D			mm	895 × 299 × 195 (EF•VEW/B/S) / 885 × 299 × 195 (EF•VE2W/B/S, EF•VE3W/B/S)			
Weight			kg	11.5			
Special remarks	Air direction			5			
	Airflow	Cooling	Super High	m³/h	630		
			High		498		
			Med.		378		
			Low		276		
			Silent		240		
		Heating	Super High	m³/h	714		762
			High		534		
			Med.		372		
			Low		276		
			Silent		240		
	Sound level	Cooling	Super High	dB(A)	42		
			High		36		
			Med.		29		
			Low		23		24
			Silent		21		
		Heating	Super High	dB(A)	45		46
			High		37		38
			Med.		29		30
			Low		24		
			Silent		21		
	Fan speed	Cooling	Super High	rpm	1,200		
			High		990		
			Med.		800		
			Low		630		
			Silent		570		
		Heating	Super High	rpm	1,330		1,400
			High		1,050		
			Med.		790		
			Low		630		
			Silent		570		
	Fan speed regulator			5			
Remote controller model			SG11D (EF•VEW/B/S)/ SG14D (EF•VE2W/B/S)/ SG15D (EF•VE3W/B/S)				

**NOTE:** Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C

Outdoor Dry-bulb temperature 35°C

Heating: Indoor Dry-bulb temperature 20°C

Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C

\*1 Measured under rated operating frequency.



Indoor model				MSZ-EF42VEW MSZ-EF42VEB MSZ-EF42VES MSZ-EF42VE2W MSZ-EF42VE2B MSZ-EF42VE2S	MSZ-EF42VE3W MSZ-EF42VE3B MSZ-EF42VE3S	MSZ-EF50VEW MSZ-EF50VEB MSZ-EF50VES MSZ-EF50VE2W MSZ-EF50VE2B MSZ-EF50VE2S	MSZ-EF50VE3W MSZ-EF50VE3B MSZ-EF50VE3S	
Power supply				Single phase 230 V, 50 Hz				
Electrical data	Power input *1	Cooling	W	14		18		
		Heating		31		34		
	Running current *1	Cooling	A	0.14		0.18		
		Heating		0.30		0.32		
Fan motor	Model			RC0J40				
	Current *1	Cooling	A	0.14		0.18		
		Heating		0.30		0.32		
Dimensions W × H × D			mm	895 × 299 × 195 (EF•VEW/B/S) / 885 × 299 × 195 (EF•VE2W/B/S, EF•VE3W/B/S)				
Weight			kg	11.5				
Special remarks	Air direction			5				
	Airflow	Cooling	Super High	m³/h	618		660	
			High		534		558	
			Med.		462		474	
			Low		396		408	
			Silent		348			
		Heating	Super High	m³/h	762		792	
			High		594		666	
			Med.		468		540	
			Low		378		438	
			Silent		330		384	
	Sound level	Cooling	Super High	dB(A)	42		43	
			High		39		40	
			Med.		35		36	
			Low		31		33	
			Silent		28		30	
		Heating	Super High	dB(A)	48		49	
			High		41		43	
			Med.		35		37	
			Low		30		33	
			Silent		28		30	
	Fan speed	Cooling	Super High	rpm	1,180		1,240	
			High		1,050		1,080	
			Med.		930		950	
			Low		830		850	
			Silent		750			
		Heating	Super High	rpm	1,400		1,440	
			High		1,140		1,250	
			Med.		940		1,060	
			Low		800		890	
			Silent		720		810	
	Fan speed regulator			5				
Remote controller model			SG11D (EF•VEW/B/S)/ SG14D (EF•VE2W/B/S)/ SG15D (EF•VE3W/B/S)					

**NOTE:** Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C

Outdoor Dry-bulb temperature 35°C

Heating: Indoor Dry-bulb temperature 20°C

Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C

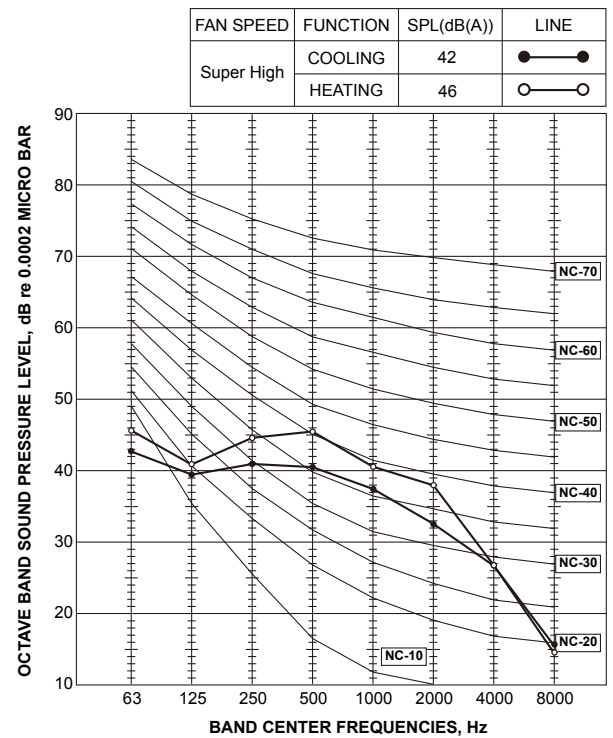
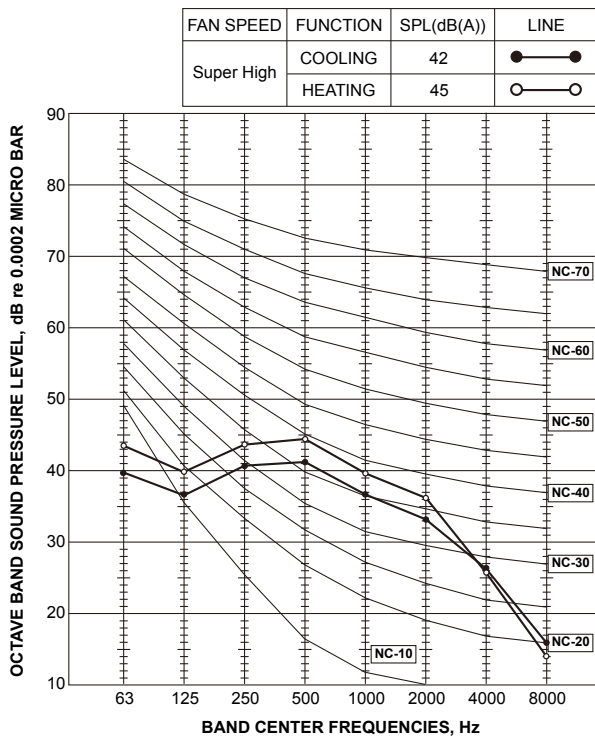
\*1 Measured under rated operating frequency.

#### Specifications and rated conditions of main electric parts

Fuse	(F11)	T3.15AL250V
Horizontal vane motor	(MV)	12 V DC
Varistor	(NR11)	470 V
Terminal block	(TB)	3P

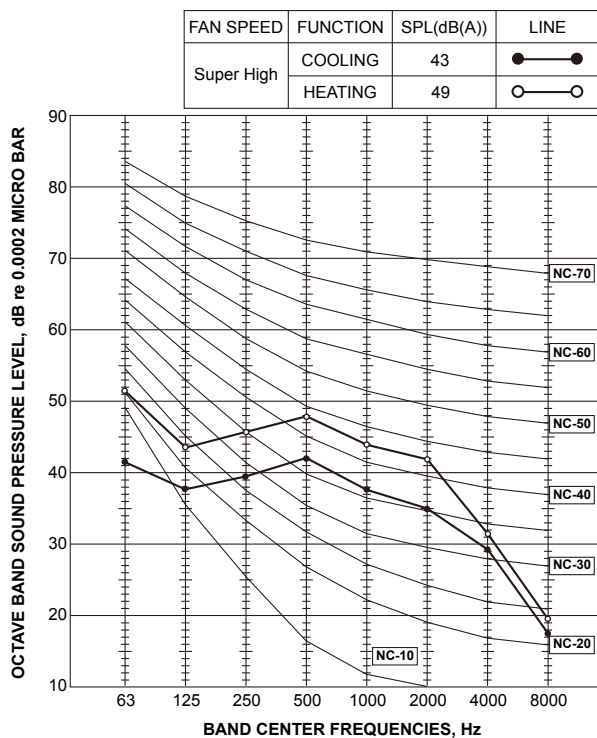
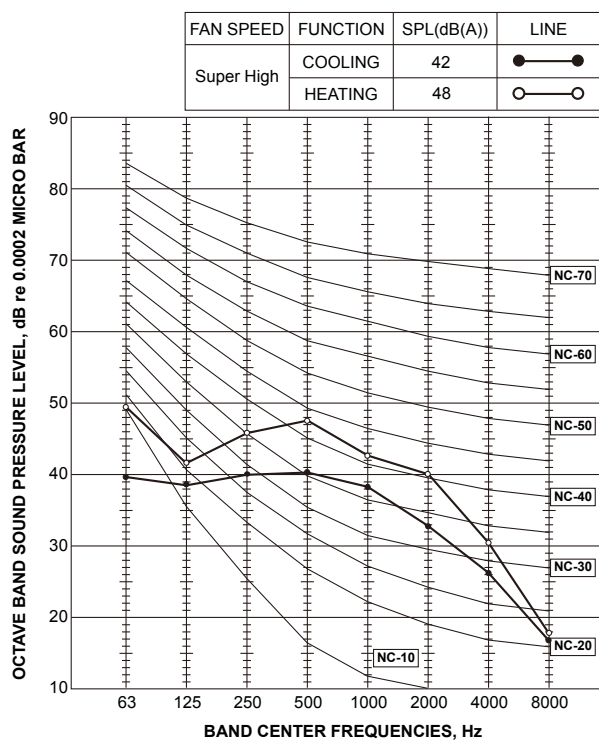
MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW  
 MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB  
 MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES  
 MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W  
 MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B  
 MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S  
 MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W  
 MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B  
 MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S

MSZ-EF35VEW  
 MSZ-EF35VEB  
 MSZ-EF35VES  
 MSZ-EF35VE2W  
 MSZ-EF35VE2B  
 MSZ-EF35VE2S  
 MSZ-EF35VE3W  
 MSZ-EF35VE3B  
 MSZ-EF35VE3S



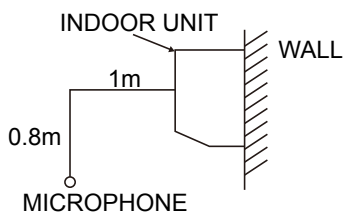
**MSZ-EF42VEW**  
**MSZ-EF42VEB**  
**MSZ-EF42VES**  
**MSZ-EF42VE2W**  
**MSZ-EF42VE2B**  
**MSZ-EF42VE2S**  
**MSZ-EF42VE3W**  
**MSZ-EF42VE3B**  
**MSZ-EF42VE3S**

**MSZ-EF50VEW**  
**MSZ-EF50VEB**  
**MSZ-EF50VES**  
**MSZ-EF50VE2W**  
**MSZ-EF50VE2B**  
**MSZ-EF50VE2S**  
**MSZ-EF50VE3W**  
**MSZ-EF50VE3B**  
**MSZ-EF50VE3S**



**Test conditions**

Cooling: Dry-bulb temperature 27 °C  
 Wet-bulb temperature 19 °C  
 Heating: Dry-bulb temperature 20 °C



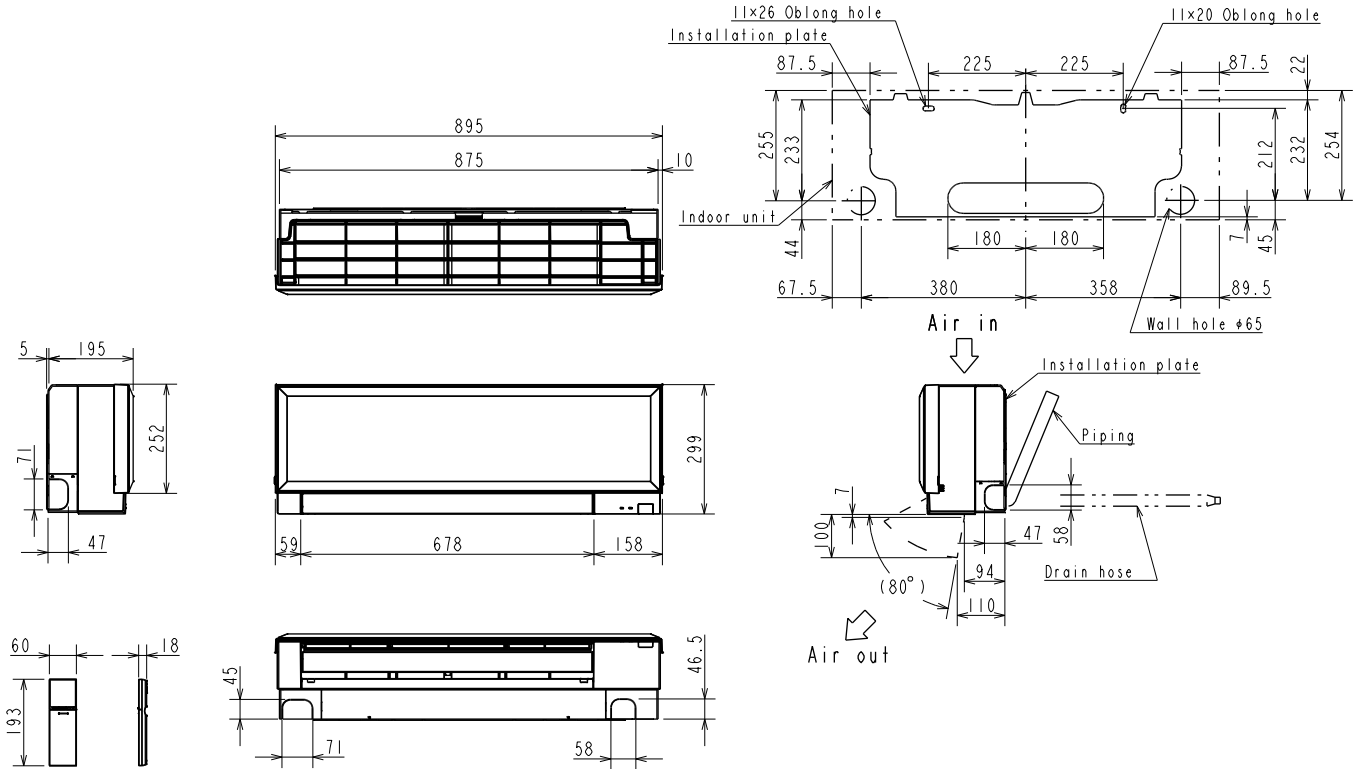


# 5

## OUTLINES AND DIMENSIONS

MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW  
 MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB  
 MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES

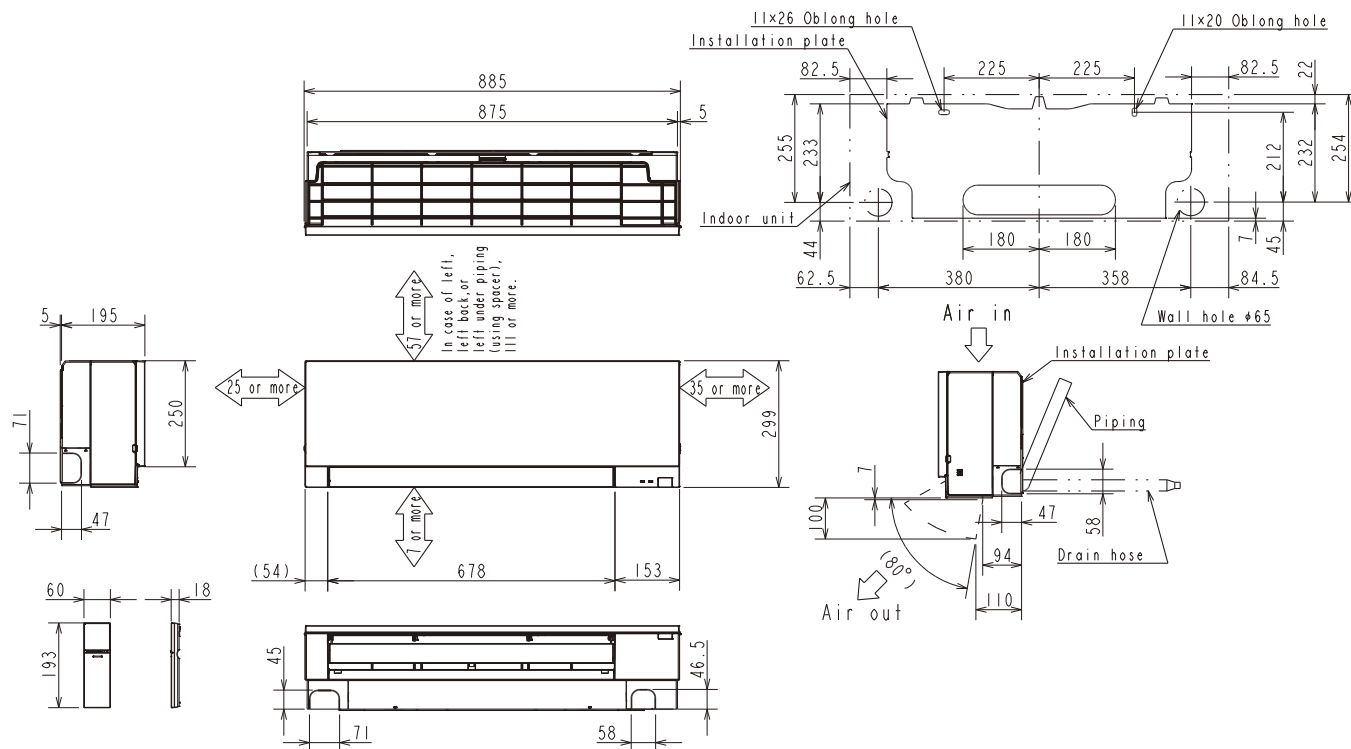
Unit: mm



Piping	Insulation	ø37 O.D
	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Drain hose		Insulation ø29 O.D Connected part ø16 O.D

MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W  
MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B  
MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S

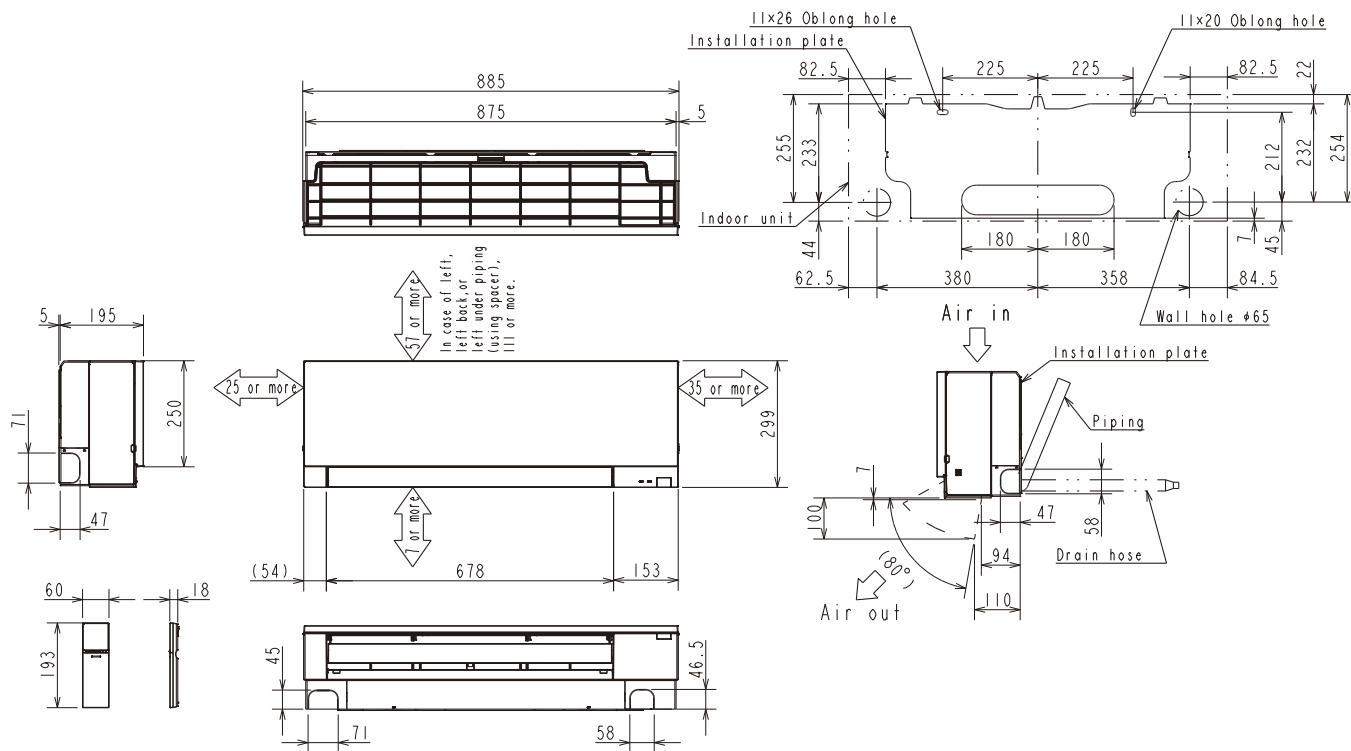
Unit: mm



Piping	Insulation	ø37 O.D
	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Drain hose		Insulation ø29 O.D Connected part ø16 O.D

MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W  
 MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B  
 MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S

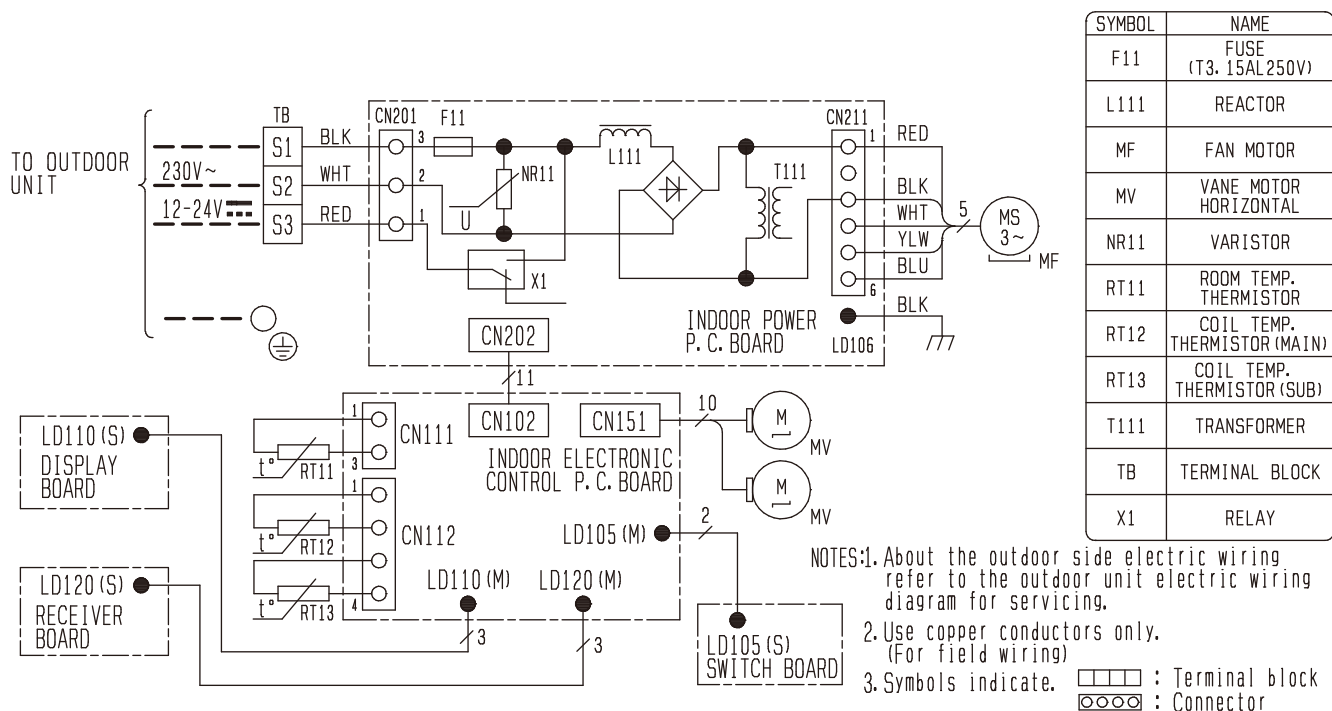
Unit: mm



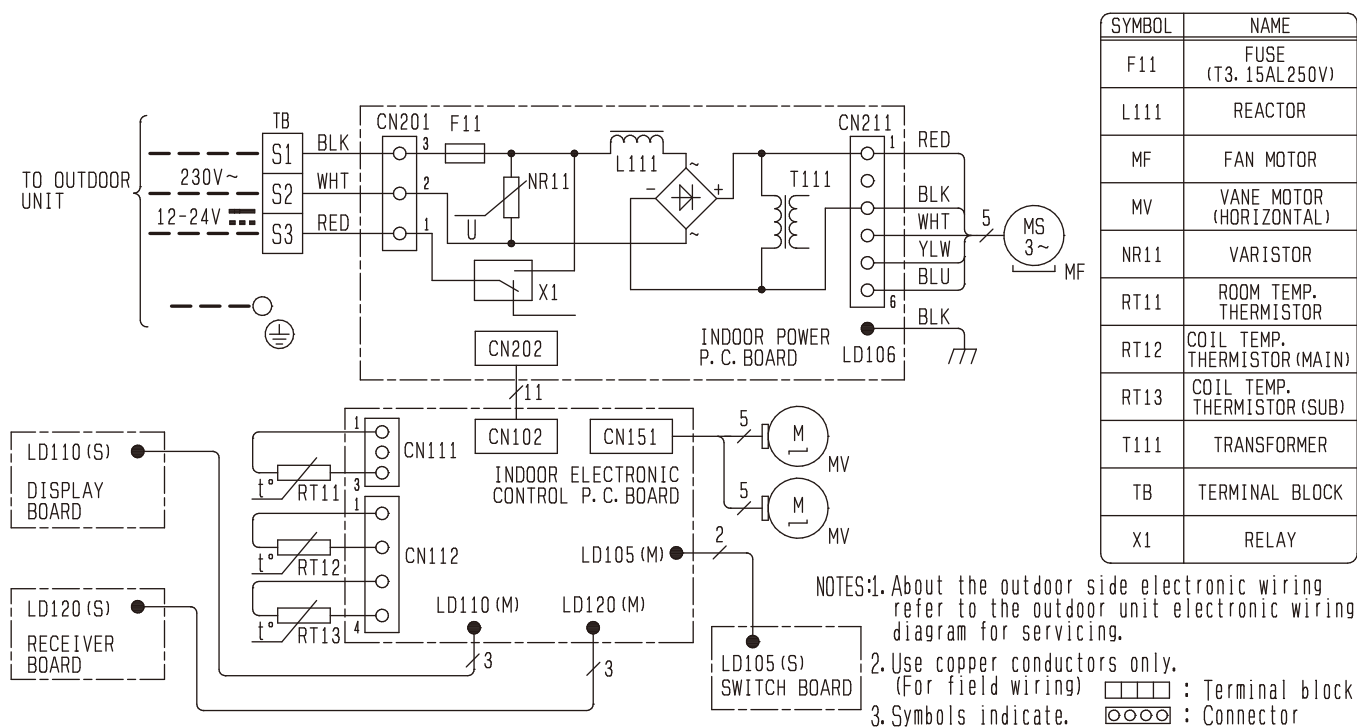
Piping	Insulation	ø37 O.D
	Liquid line	ø6.35 - 0.5 m (Flared connection ø6.35)
	Gas line	ø9.52 - 0.43 m (Flared connection: ø9.52 (18/22/25/35/42), ø12.7 (50))
Drain hose		Insulation ø29 O.D Connected part ø16 O.D

## WIRING DIAGRAM

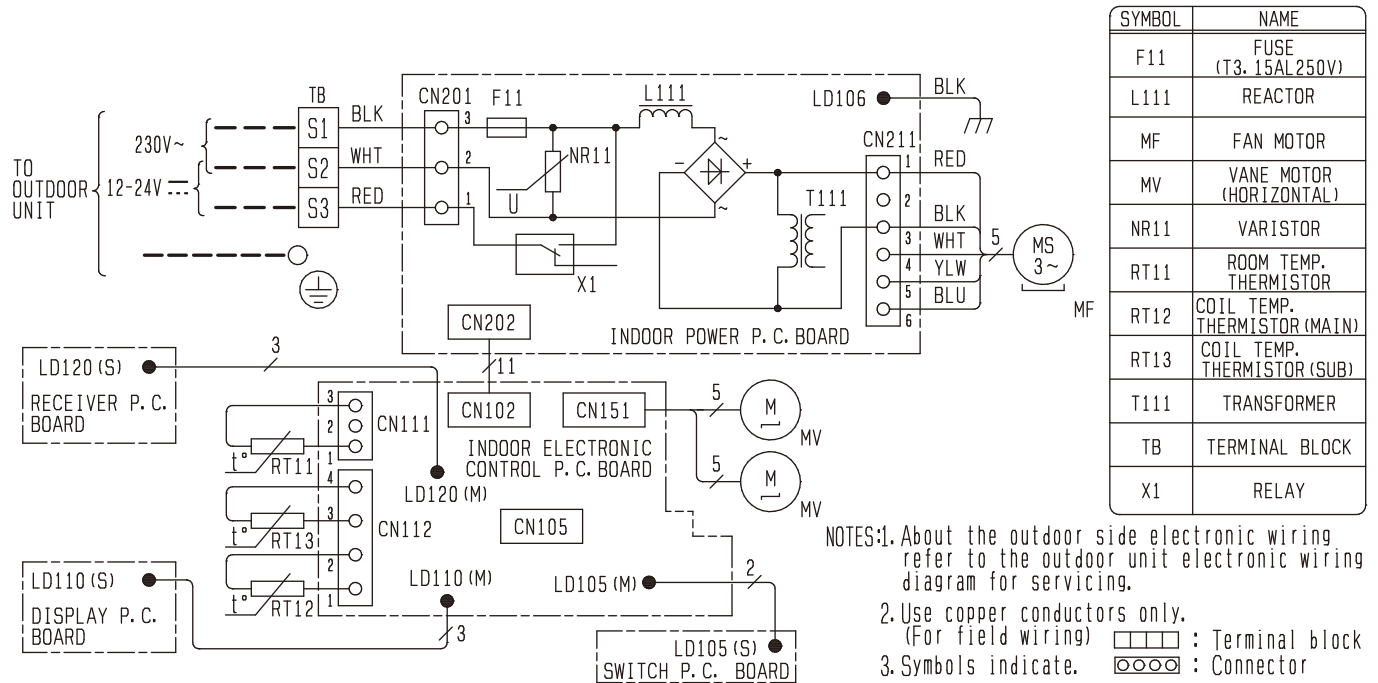
MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES



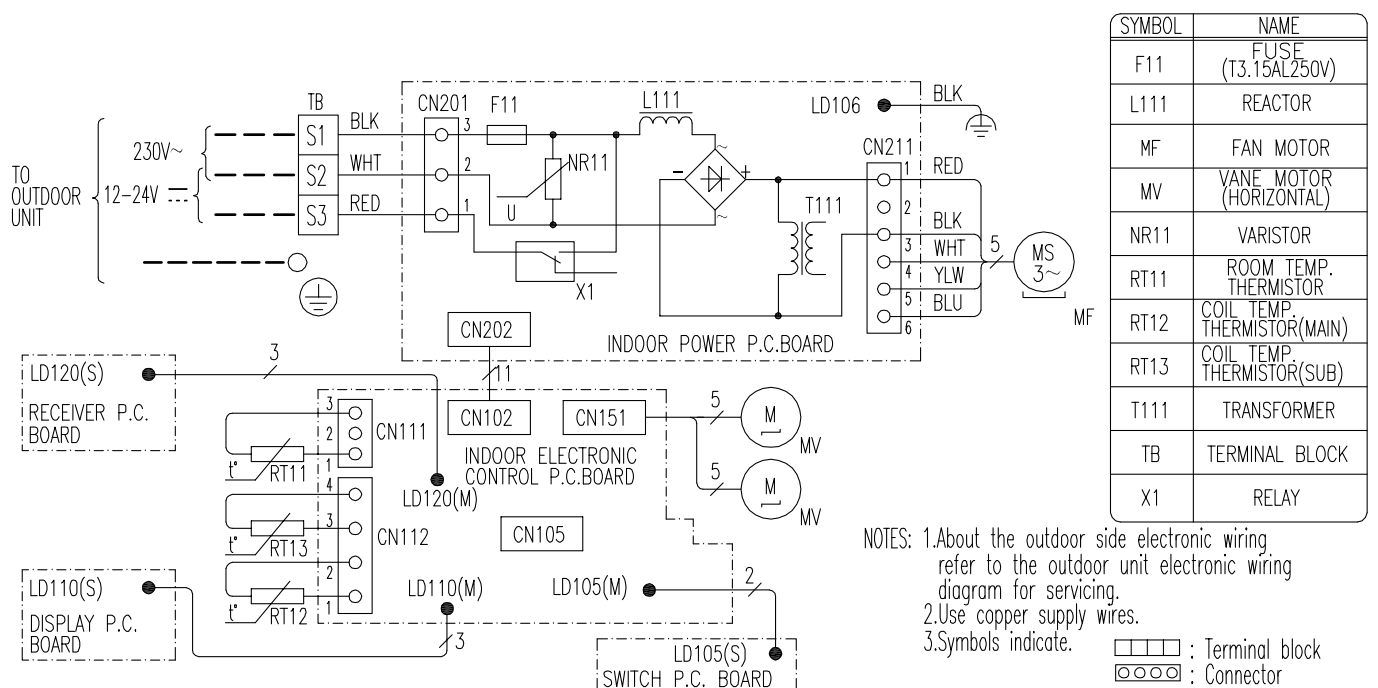
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S



MSZ-EF18VE3W-<sup>E1</sup> MSZ-EF22VE3W-<sup>E1, ER1</sup> MSZ-EF25VE3W-<sup>E1, ER1</sup> MSZ-EF35VE3W-<sup>E1, ER1</sup> MSZ-EF42VE3W-<sup>E1, ER1</sup> MSZ-EF50VE3W-<sup>E1, ER1</sup>  
 MSZ-EF18VE3B-<sup>E1</sup> MSZ-EF22VE3B-<sup>E1, ER1</sup> MSZ-EF25VE3B-<sup>E1, ER1</sup> MSZ-EF35VE3B-<sup>E1, ER1</sup> MSZ-EF42VE3B-<sup>E1, ER1</sup> MSZ-EF50VE3B-<sup>E1, ER1</sup>  
 MSZ-EF18VE3S-<sup>E1</sup> MSZ-EF22VE3S-<sup>E1, ER1</sup> MSZ-EF25VE3S-<sup>E1, ER1</sup> MSZ-EF35VE3S-<sup>E1, ER1</sup> MSZ-EF42VE3S-<sup>E1, ER1</sup> MSZ-EF50VE3S-<sup>E1, ER1</sup>

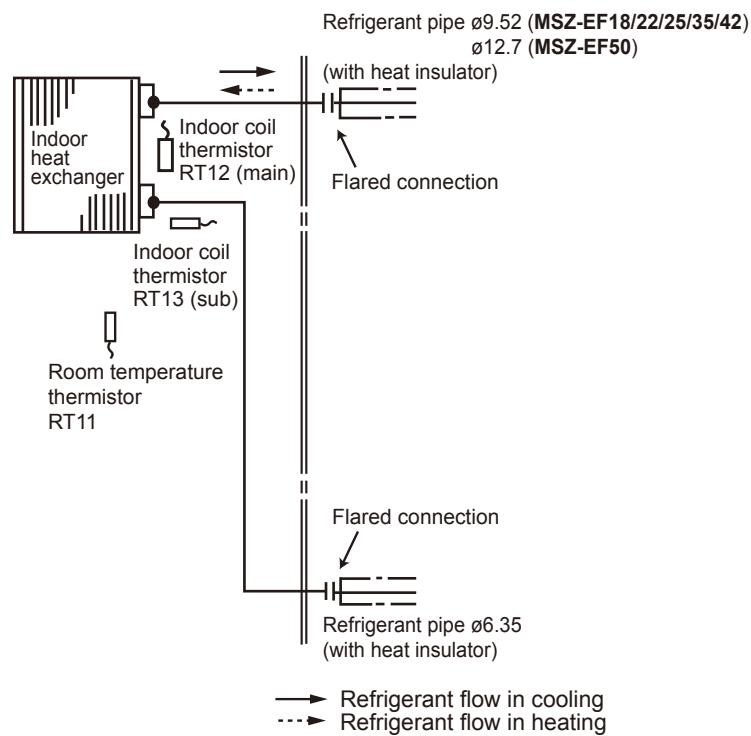


MSZ-EF18VE3W-<sup>E2</sup> MSZ-EF22VE3W-<sup>E2, ER2</sup> MSZ-EF25VE3W-<sup>E2, ER2</sup> MSZ-EF35VE3W-<sup>E2, ER2</sup> MSZ-EF42VE3W-<sup>E2, ER2</sup> MSZ-EF50VE3W-<sup>E2, ER2</sup>  
 MSZ-EF18VE3B-<sup>E2</sup> MSZ-EF22VE3B-<sup>E2, ER2</sup> MSZ-EF25VE3B-<sup>E2, ER2</sup> MSZ-EF35VE3B-<sup>E2, ER2</sup> MSZ-EF42VE3B-<sup>E2, ER2</sup> MSZ-EF50VE3B-<sup>E2, ER2</sup>  
 MSZ-EF18VE3S-<sup>E2</sup> MSZ-EF22VE3S-<sup>E2, ER2</sup> MSZ-EF25VE3S-<sup>E2, ER2</sup> MSZ-EF35VE3S-<sup>E2, ER2</sup> MSZ-EF42VE3S-<sup>E2, ER2</sup> MSZ-EF50VE3S-<sup>E2, ER2</sup>



MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

Unit: mm



MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW  
 MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB  
 MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES  
 MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W  
 MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B  
 MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S  
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 MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B  
 MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S

### 8-1. TIMER SHORT MODE

For service, the following set time can be shortened by bridging JPG and JPS on the electronic control P.C. board.  
 (Refer to 10-7.)

- The set time for the ON/OFF timer can be reduced to 1 second for each minute.
- After the breaker is turned on, the time for starting the compressor, which normally takes 3 minutes, can be reduced to 1 minute. Restarting the compressor, which takes 3 minutes, cannot be reduced.

### 8-2. P.C. BOARD MODIFICATION FOR INDIVIDUAL OPERATION (MSZ-EF•VEW/B/S)

A maximum of 4 indoor units with wireless remote controllers can be used in a room.

In this case, to operate each indoor unit individually by each remote controller, P.C. boards of remote controller must be modified according to the number of the indoor unit.

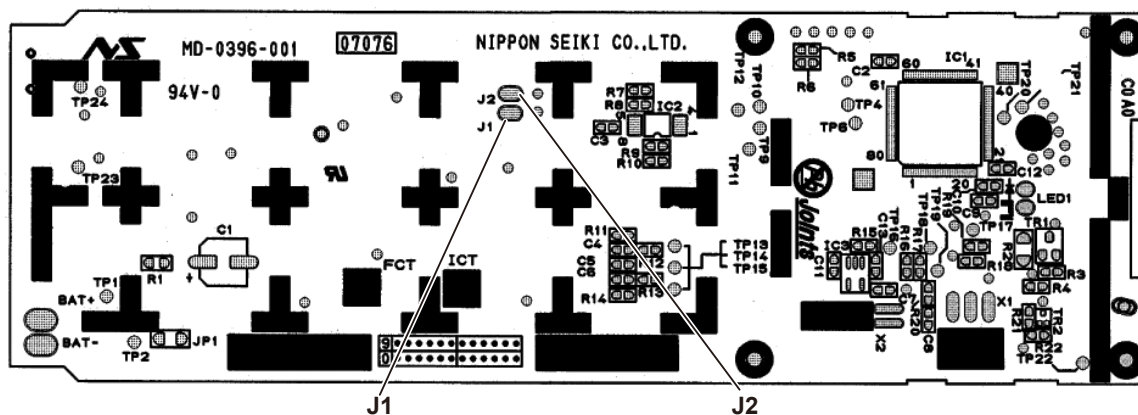
#### How to modify the remote controller P.C. board

Remove batteries before modification.

The board has a print as shown below:

**NOTE:** For modification, take out the batteries and press the OPERATE/STOP (ON/OFF) (MSZ-EF•VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF•VE3) button 2 or 3 times at first.

After modification, put back the batteries then press the RESET button.



The P.C. board has the print "J1" and "J2". Solder "J1" and "J2" according to the number of indoor unit as shown in Table 1.  
 After modification, press the RESET button.

Table 1

	1 unit operation	2 units operation	3 units operation	4 units operation
No. 1 unit	No modification	Same as at left	Same as at left	Same as at left
No. 2 unit	—	Solder J1	Same as at left	Same as at left
No. 3 unit	—	—	Solder J2	Same as at left
No. 4 unit	—	—	—	Solder both J1 and J2

#### How to set the remote controller exclusively for particular indoor unit

After you turn the breaker ON, the first remote controller that sends the signal to the indoor unit will be regarded as the remote controller for the indoor unit.

The indoor unit will only accept the signal from the remote controller that has been assigned to the indoor unit once they are set. The setting will be cancelled if the breaker is turned OFF, or the power supply is shut down.

Please conduct the above setting once again after the power has restored.

### 8-3. HOW TO SET REMOTE CONTROLLER EXCLUSIVELY FOR A PARTICULAR INDOOR UNIT (MSZ-EF•VE2W/B/S, MSZ-EF•VE3W/B/S)

A maximum of 4 indoor units with wireless remote controllers can be used in a room.

To operate the indoor units individually with each remote controller, assign a number to each remote controller according to the number of the indoor unit.

**This setting can be set only when all the following conditions are met:**

- The remote controller is powered OFF.
- Weekly timer is not set.
- Weekly timer is not being edited.

(1) Hold down **[1~4]** button on the remote controller for 2 seconds to enter the pairing mode.

(2) Press **[1~4]** button again and assign a number to each remote controller.

Each press of **[1~4]** button advances the number in the following order: 1 → 2 → 3 → 4.

(3) Press **[EDIT/SEND SET]** button to complete the pairing setting.

After you turn the breaker ON, the remote controller that first sends a signal to an indoor unit will be regarded as the remote controller for the indoor unit.

Once they are set, the indoor unit will only receive the signal from the assigned remote controller afterwards.

### 8-4. AUTO RESTART FUNCTION

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. "AUTO RESTART FUNCTION" automatically starts operation in the same mode just before the shutoff of the main power.

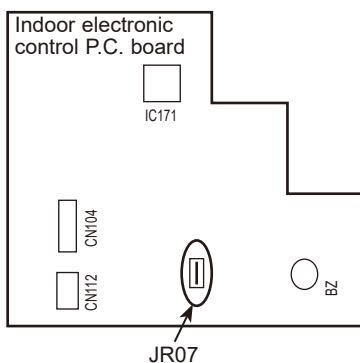
#### Operation

- ① If the main power has been cut, the operation settings remain.
- ② After the power is restored, the unit restarts automatically according to the memory.  
(However, it takes at least 3 minutes for the compressor to start running.)

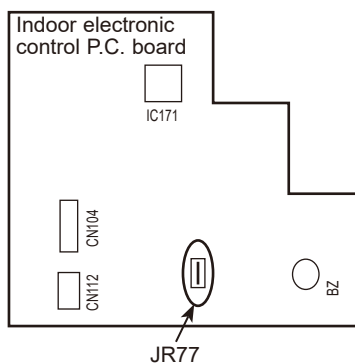
#### How to disable "AUTO RESTART FUNCTION"

- ① Turn off the main power for the unit.
- ② Solder the jumper wire to JR07 on the indoor electronic control P.C. board (**MSZ-EF•VEW/B/S**).  
Cut the jumper wire to JR77 on the indoor electronic control P.C. board (**MSZ-EF•VE2W/B/S, MSZ-EF•VE3W/B/S**).  
(Refer to 10-7.)

#### MSZ-EF•VEW/B/S



#### MSZ-EF•VE2W/B/S MSZ-EF•VE3W/B/S



#### NOTE:

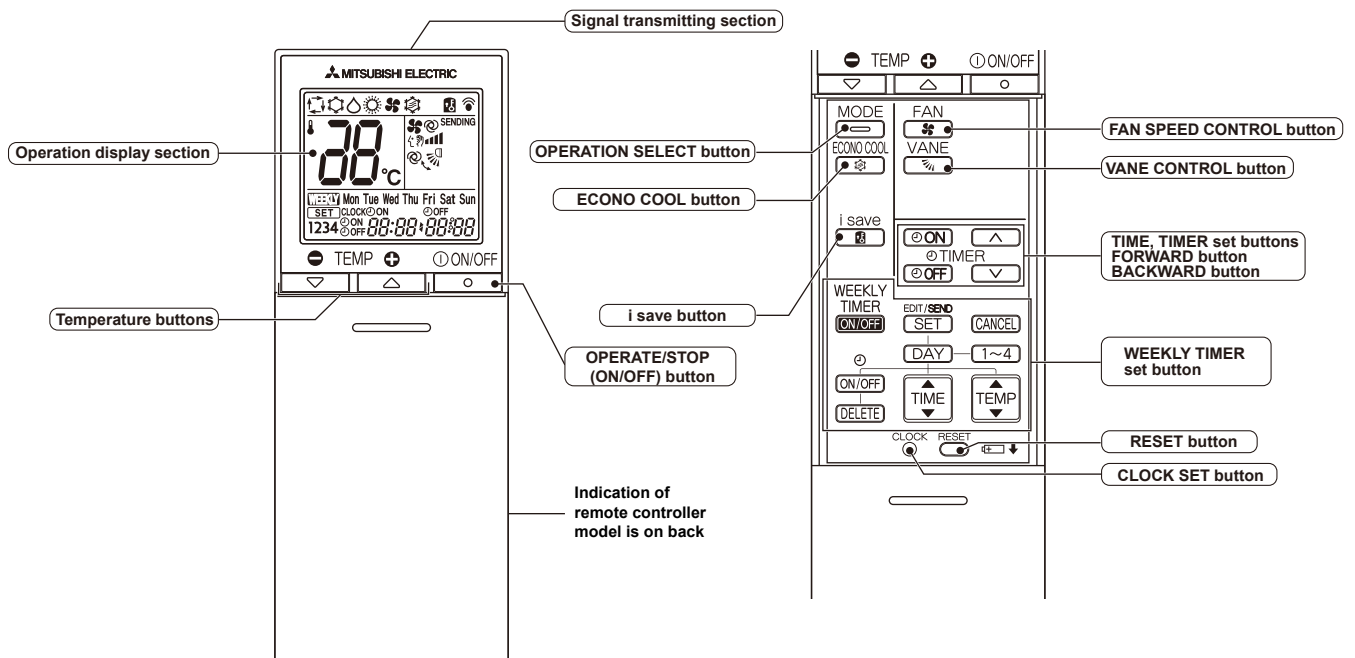
- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been off with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is OFF.
- To prevent breaker OFF due to the rush of starting current, systematize other home appliance not to turn ON at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart.  
Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.



MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

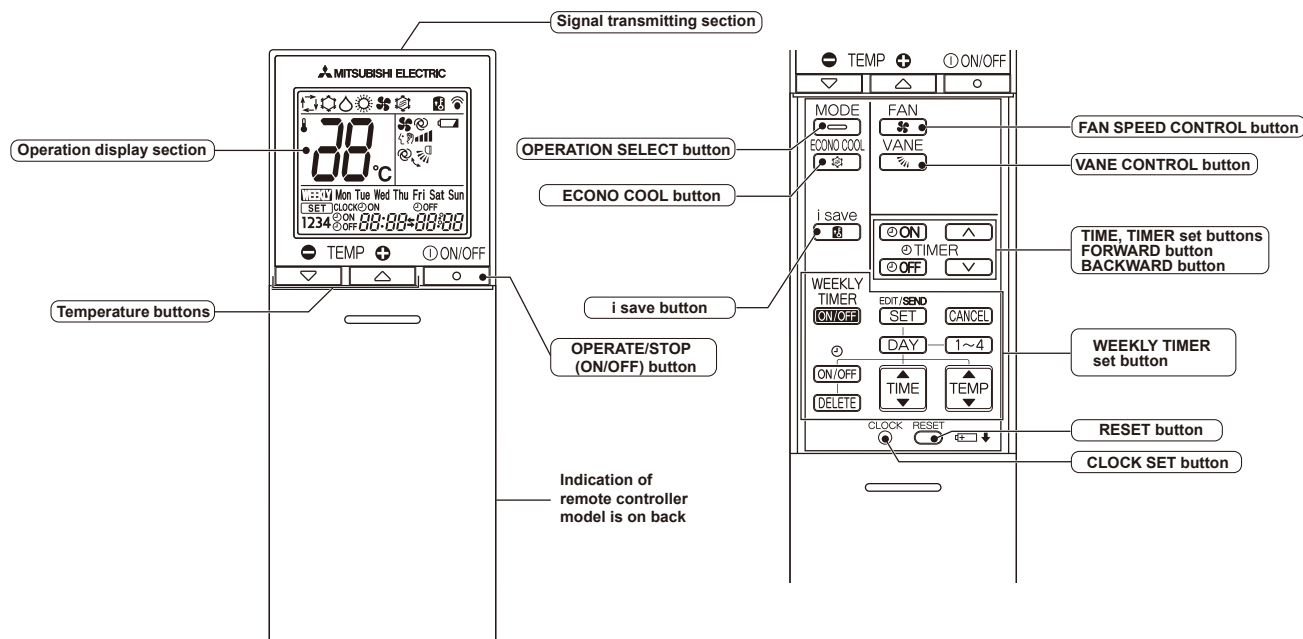
### WIRELESS REMOTE CONTROLLER

MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES

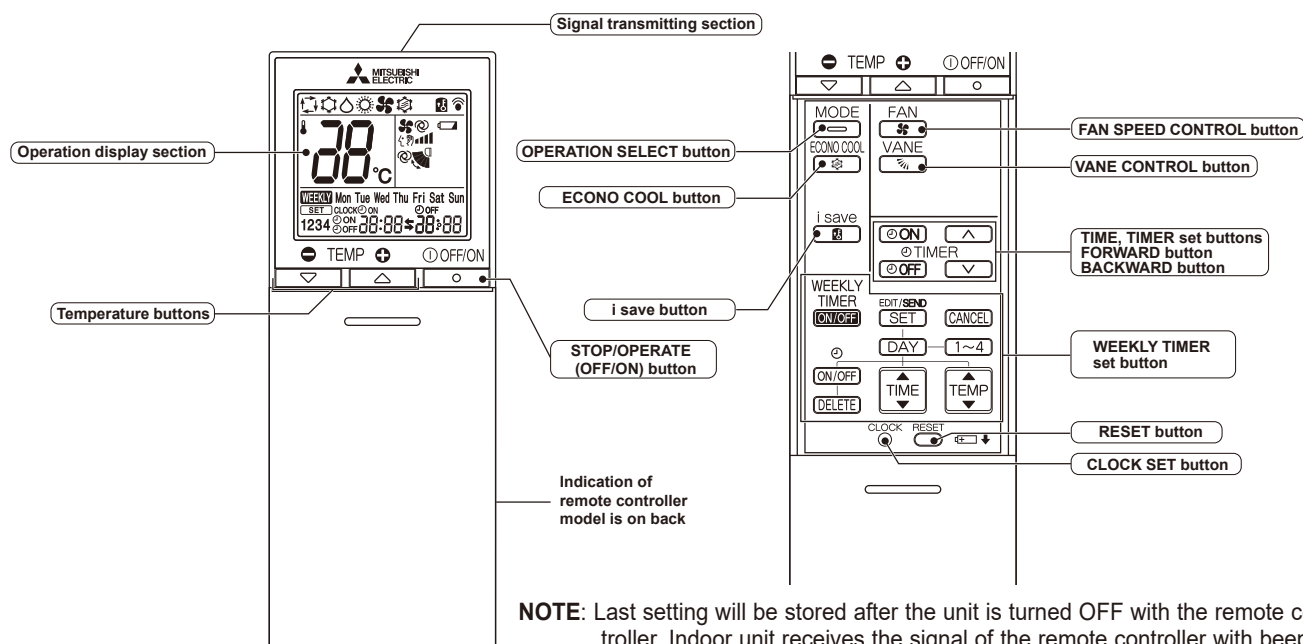


**NOTE:** Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.

MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W  
 MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B  
 MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S



MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W  
 MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B  
 MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S



**NOTE:** Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.

## INDOOR UNIT DISPLAY SECTION

### Operation Indicator lamp

The operation indicator at the right side of the indoor unit indicates the operation state.

•The following indication applies regardless of shape of the indication.

Indication	Operation state	Room temperature
● ●	The unit is operating to reach the set temperature	About 2°C or more away from set temperature
● ○	The room temperature is approaching the set temperature	About 1 to 2°C from set temperature
● ☉	Standby mode (Only during multi system operation)	—

● Lighted  
 ☉ Blinking  
 ○ Not lighted

## 9-1. COOL (❄️) OPERATION

- (1) Press OPERATE/STOP (ON/OFF) (**MSZ-EF-VE/VE2**)/ STOP/OPERATE (OFF/ON) (**MSZ-EF-VE3**) button.  
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select COOL mode with OPERATION SELECT button.
- (3) Press TEMPERATURE buttons TEMP ⊖ or ⊕ button to select the desired temperature. The setting range is 16 - 31°C.

### 1. Coil frost prevention

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the coil from frosting.

When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.

The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

### 2. Low outside temperature operation

When the outside temperature is lower, low outside temperature operation starts, and the outdoor fan slows or stops.

### 3. Indoor fan speed control

When the thermostat turns OFF, the indoor fan operates very Low to reduce power consumption.

When the room temperature rises and the thermostat is ON, the indoor fan operates according to the settings on the remote controller.

## 9-2. DRY (☀️) OPERATION

- (1) Press OPERATE/STOP (ON/OFF) (**MSZ-EF-VE/VE2**)/ STOP/OPERATE (OFF/ON) (**MSZ-EF-VE3**) button.  
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select DRY mode with OPERATION SELECT button.
- (3) The set temperature is determined from the initial room temperature.

### 1. Coil frost prevention

Coil frost prevention works the same way as that in COOL mode. (9-1.1.)

### 2. Low outside temperature operation

Low outside temperature operation works the same way as that in COOL mode. (9-1.2.)

### 3. Indoor fan speed control

Indoor fan speed control works the same way as that in COOL mode. (9-1.3.)

## 9-3. FAN (🌀) OPERATION

- (1) OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select FAN mode with OPERATION SELECT button.
- (3) Select the desired fan speed. When AUTO, it becomes Low.  
Only indoor fan operates.  
Outdoor unit does not operate.

## 9-4. HEAT (🔥) OPERATION

- (1) Press OPERATE/STOP (ON/OFF) (**MSZ-EF-VE/VE2**)/ STOP/OPERATE (OFF/ON) (**MSZ-EF-VE3**) button.  
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select HEAT mode with OPERATION SELECT button.
- (3) Press TEMPERATURE buttons TEMP ⊖ or ⊕ button to select the desired temperature. The setting range is 16 - 31°C.

### 1. Cold air prevention control

When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

### 2. High pressure protection

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.

When the temperature of indoor heat exchanger becomes too high, the high pressure protection works.

The indoor fan operates following the cold air prevention control. This mode continues until the temperature of indoor heat exchanger falls.

### 3. Defrosting

Defrosting starts when the temperature of outdoor heat exchanger becomes too low.

The compressor stops once, the indoor/outdoor fans stop, the 4-way valve reverses, and the compressor re-starts.

This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.

## 9-5. AUTO CHANGE OVER ... AUTO MODE OPERATION

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation.

### Mode selection

- (1) Initial mode  
When unit starts the operation with AUTO operation from OFF:
  - If the room temperature is higher than the set temperature, operation starts in COOL mode.
  - If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.
- (2) Mode change  
COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 1°C below the set temperature.  
HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 1°C above the set temperature.

### NOTE 1

If 2 or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in ☐ (AUTO), cannot change over to the other operating mode (COOL ↔ HEAT) and becomes a state of standby.

Refer to **NOTE 2 "FOR MULTI SYSTEM AIR CONDITIONER"**.

## NOTE 2

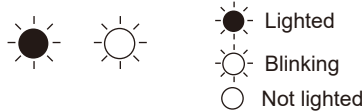
### FOR MULTI SYSTEM AIR CONDITIONER

#### OUTDOOR UNIT: MXZ series

Multi system air conditioner can connect 2 or more indoor units with one outdoor unit.

- When you try to operate 2 or more indoor units with one outdoor unit simultaneously, one for the cooling and the others for heating, the operation mode of the indoor unit that operates first is selected. Other indoor units cannot operate, and operation indicator lamp blinks as shown in the figure below. In this case, please set all the indoor units to the same operation mode.

#### OPERATION INDICATOR



- When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.
- In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.

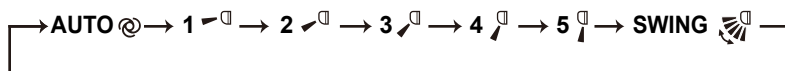
## 9-6. AUTO VANE OPERATION

### 1. Horizontal vane

#### (1) Vane motor drive

These models are equipped with a stepping motor for the horizontal vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from indoor microprocessor.

#### (2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL button.



#### (3) Positioning

To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected angle.

Confirming of standard position is performed in the following cases:

- When the operation starts or finishes (including timer operation).
- When the test run starts.
- When standby mode (only during multi system operation) starts or finishes.

#### (4) VANE AUTO (@) mode

In VANE AUTO mode, the microprocessor automatically determines the vane angle to make the optimum room temperature distribution.

In COOL and DRY operation

Vane angle is fixed to Horizontal position.



In HEAT operation

Vane angle is fixed to Angle 4.



#### (5) STOP (operation OFF) and ON TIMER standby

In the following cases, the horizontal vane returns to the closed position.

- When OPERATE/STOP (ON/OFF) (**MSZ-EF-VE/VE2**) / STOP/OPERATE (OFF/ON) (**MSZ-EF-VE3**) button is pressed (POWER OFF).
- When the operation is stopped by the emergency operation.
- When ON TIMER is ON standby.

#### (6) Dew prevention

During COOL or DRY operation with the vane angle at Angle 4 or 5 when the compressor cumulative operation time exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

#### (7) SWING (🌀) mode

By selecting SWING mode with VANE CONTROL button, the horizontal vanes swing vertically.

When COOL, DRY or FAN mode is selected, only the upper vane swings.

#### (8) Cold air prevention in HEAT operation

The horizontal vane position is set to Upward.

**NOTE:** When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat off, this control does not work in the indoor unit.

(9) ECONO COOL (🌀) operation (ECONOMical operation)

When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 2°C higher by micro-processor. However, the temperature on the LCD screen on the remote controller is not changed.

Also the horizontal vane swings in various cycle.

SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher, the air conditioner can keep comfort. As a result, energy can be saved.

To cancel this operation, select a different mode or press one of the following buttons in ECONO COOL operation: ECONO COOL, or VANE CONTROL button.

## 9-7. TIMER OPERATION

### 1. How to set the time

- (1) Check that the current time is set correctly.

**NOTE:** Timer operation will not work without setting the current time. Initially "0:00" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK SET button.

#### How to set the current time

- Press the CLOCK set button.
  - Press the TIME SET buttons (⏮ and ⏭) to set the current time.
    - Each time FORWARD button (⏮) is pressed, the set time increases by 1 minute, and each time BACKWARD button (⏭) is pressed, the set time decreases by 1 minute.
    - Pressing those buttons longer, the set time increases/decreases by 10 minutes.
  - Press the CLOCK set button.
- (2) Press OPERATE/STOP (ON/OFF) (MSZ-EF-VE/VE2)/ STOP/OPERATE (OFF/ON) (MSZ-EF-VE3) button to start the air conditioner.
- (3) Set the time of timer.

#### ON timer setting

- Press ON TIMER button(🕒ON) during operation.
- Set the time of the timer using TIME SET buttons (⏮ and ⏭).✳

#### OFF timer setting

- Press OFF TIMER button (🕒OFF) during operation.
- Set the time of the timer using TIME SET buttons (⏮ and ⏭).✳

✳ Each time FORWARD button (⏮) is pressed, the set time increases by 10 minutes: each time BACKWARD button (⏭) is pressed, the set time decreases by 10 minutes.

### 2. To release the timer

To release ON timer, press ON TIMER button (🕒ON).

To release OFF timer, press OFF TIMER button(🕒OFF).

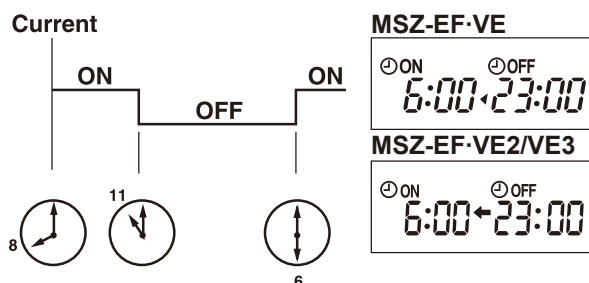
TIMER is cancelled and the display of set time disappears.

## PROGRAM TIMER

- OFF timer and ON timer can be used in combination. The set time that is reached first will operate first.
- "⏮ / ⏭" and "⏭ / ⏮" display shows the order of OFF timer and ON timer operation.

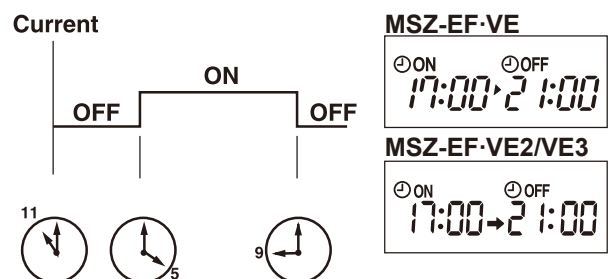
(Example 1) The current time is 8:00 PM.

The unit turns off at 11:00 PM, and on at 6:00 AM.



(Example 2) The current time is 11:00 AM.

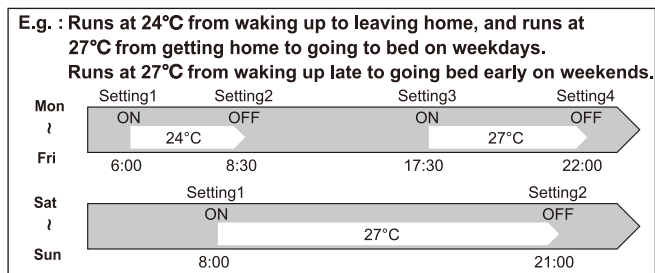
The unit turns on at 5:00 PM, and off at 9:00 PM.



**NOTE:** If the main power is turned OFF or a power failure occurs while ON/OFF timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

## 9-8. WEEKLY TIMER OPERATION

- A maximum of 4 ON or OFF timers can be set for individual days of the week.
- A maximum of 28 ON or OFF timers can be set for a week.



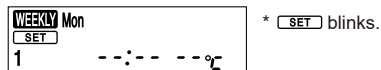
### NOTE:

- The simple ON/OFF timer setting is available while the weekly timer is on. In this case, the ON/OFF timer has priority over the weekly timer; the weekly timer operation will start again after the simple ON/OFF timer is complete.
- When the weekly timer is set, temperature cannot be set to 10°C.
- The weekly timer operation and i-save operation cannot be used together.

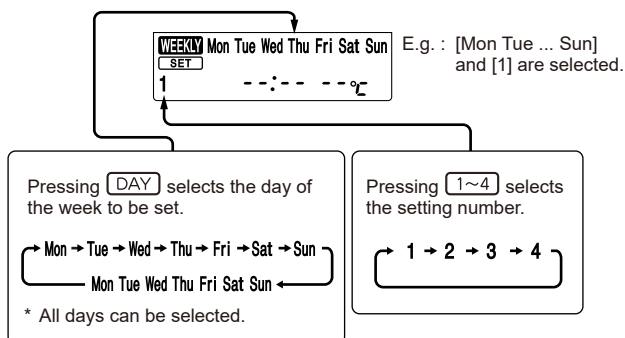
### 1. How to set the weekly timer

\* Make sure that the current time and day are set correctly.

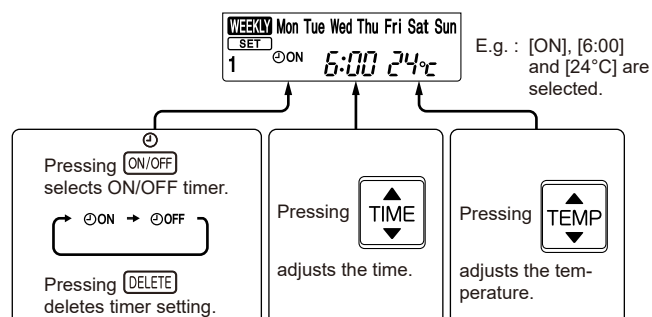
(1) Press **EDIT/SEND** button to enter the weekly timer setting mode.



(2) Press **DAY** and **1~4** buttons to select setting day and number.




(3) Press **ON/OFF**, **TIME**, and **TEMP** buttons to set ON/OFF, time, and temperature.




\* Hold down the button to change the time quickly.






Press **DAY** and **1~4** buttons to continue setting the timer for other days and/or numbers.



(4) Press  button to complete and transmit the weekly timer setting.





\*  which was blinking goes out, and the current time will be displayed.

#### NOTE:

- Press  button to transmit the setting information of weekly timer to the indoor unit. Point the remote controller toward the indoor unit for 3 seconds.
- When setting the timer for more than one day of the week or one number,  button does not have to be pressed per each setting. Press  button once after all the settings are complete. All the weekly timer settings will be saved.
- Press  button to enter the weekly timer setting mode, and press and hold  button for 5 seconds to erase all weekly timer settings. Point the remote controller toward the indoor unit.

(5) Press  button to turn the weekly timer ON. ( )


•When the weekly timer is ON, the day of the week whose timer setting is complete, will light.

Press  button again to turn the weekly timer OFF. ( )



#### NOTE:

The saved settings will not be cleared when the weekly timer is turned OFF.

## 2. Checking weekly timer setting


(1) Press  button to enter the weekly timer setting mode.

\* blinks.

(2) Press  or  buttons to view the setting of the particular day or number.

(3) Press  button to exit the weekly timer setting.

#### NOTE:

When all days of the week are selected to view the settings and a different setting is included among them,  will be displayed.

## 9-9. i-save (i) OPERATION

### 1. How to set i-save operation

- (1) Press OPERATE/STOP (ON/OFF) (**MSZ-EF-VE/VE2**)/ STOP/OPERATE (OFF/ON) (**MSZ-EF-VE3**) button.
- (2) Select COOL, HEAT or ECONO COOL mode.
- (3) Press i-save button.
- (4) Set the temperature, fan speed, and airflow direction for i-save operation.

#### NOTE:

- i-save operation cannot be selected during DRY or AUTO mode operation.
- The setting range of HEAT mode i-save operation is 10°C and 16 - 31°C.
- 2 groups of setting can be saved. (One for COOL/ECONO COOL, one for HEAT)
- i-save operation and the weekly timer operation cannot be used together.

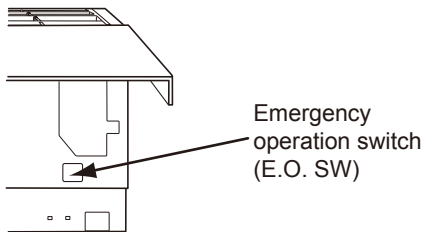
### 2. How to cancel operation

- Press i-save button again.
- i-save operation can also be cancelled by pressing OPERATION SELECT button to change the operation mode.  
The preferred setting can be saved for the next time with a single press of i-save button.

9-10. EMERGENCY/TEST OPERATION

In the case of test run operation or emergency operation, use the emergency operation switch on the right side of the indoor unit. Emergency operation is available when the remote controller is missing or has failed, or the batteries in the remote controller are running down. The unit will start and OPERATION INDICATOR lamp will light up. The first 30 minutes of operation is the test run operation. This operation is for servicing. The indoor fan runs at High speed and the temperature control does not work. After 30 minutes of test run operation, the system shifts to EMERGENCY COOL/HEAT MODE with a set temperature of 24°C. The fan speed shifts to Med. The coil frost prevention works even in the test run or the emergency operation. In the test run or emergency operation, the horizontal vane operates in VANE AUTO (@) mode. Emergency operation continues until the emergency operation switch is pressed once or twice or the unit receives any signal from the remote controller. In the latter case normal operation will start.

**NOTE:** Do not press the emergency operation switch during normal operation.

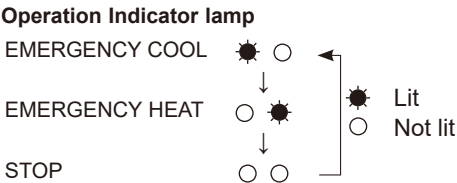


9-11. 3-MINUTE TIME DELAY OPERATION

When the system turns OFF, compressor will not restart for 3 minutes as 3-minute time delay function operates to protect compressor from overload.

Operation mode	COOL/HEAT
Set temperature	24°C
Fan speed	Med.
Horizontal vane	Auto

The operation mode is indicated by the Operation Indicator lamp as following





MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

### 10-1. CAUTIONS ON TROUBLESHOOTING

#### 1. Before troubleshooting, check the following

- 1) Check the power supply voltage.
- 2) Check the indoor/outdoor connecting wire for miswiring.

#### 2. Take care of the following during servicing

- 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
- 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.
- 3) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
- 4) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.

<Incorrect>



Lead wiring

<Correct>



Connector housing

#### 3. Troubleshooting procedure

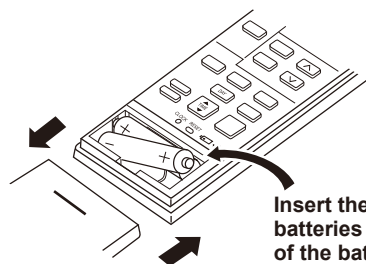
- 1) Check if the OPERATION INDICATOR lamp on the indoor unit is blinking ON and OFF to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is blinking ON and OFF before starting service work.
- 2) Before servicing, verify that all connectors and terminals are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check for disconnection of the copper foil pattern and burnt or discolored components.
- 4) When troubleshooting, Refer to 10-2, 10-3 and 10-4.

#### 4. How to replace batteries

Weak batteries may cause the remote controller malfunction.

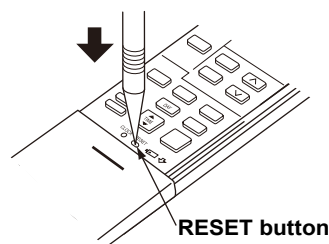
In this case, replace the batteries to operate the remote controller normally.

- ① Remove the front lid and insert batteries. Then reattach the front lid.



Insert the negative pole of the batteries first. Check if the polarity of the batteries is correct.

- ② Press RESET button with a thin instrument, and then use the remote controller.



RESET button

**NOTE:** 1. If RESET button is not pressed, the remote controller may not operate correctly.

2. This remote controller has a circuit to automatically reset the microprocessor when batteries are replaced. This function is equipped to prevent the microprocessor from malfunctioning due to the voltage drop caused by the battery replacement.
3. Do not use the leaking batteries.

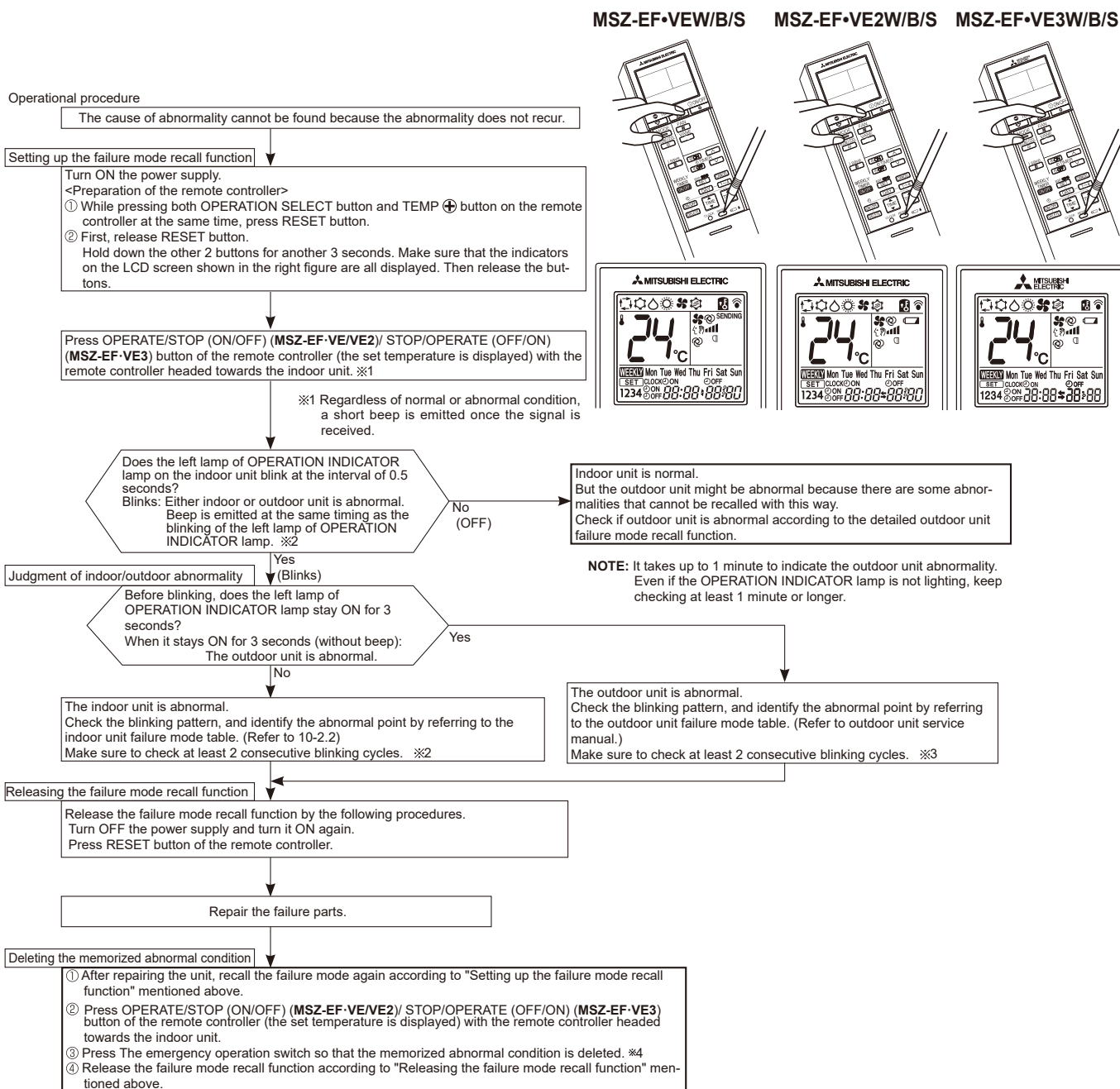
## 10-2. FAILURE MODE RECALL FUNCTION

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-4.) disappears, the memorized failure details can be recalled.

### 1. Flow chart of failure mode recall function for the indoor/outdoor unit





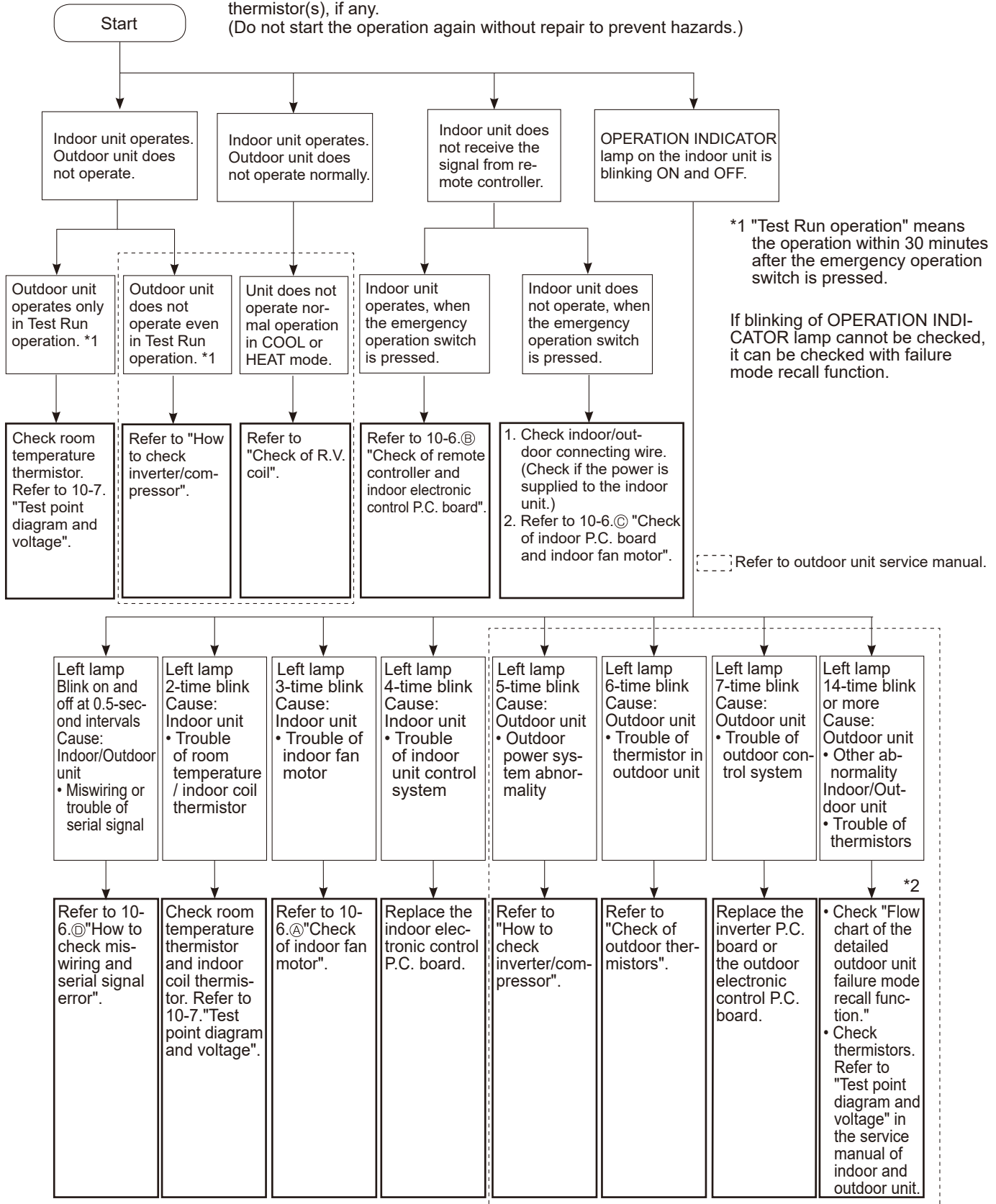
## 2. Indoor unit failure mode table

The left lamp of OPERATION INDICATOR lamp	Abnormal point (Failure mode)	Condition	Remedy
Not lit	Normal	—	—
1-time blink every 0.5-second	Room temperature thermistor	The room temperature thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the room temperature thermistor (10-7.).
2-time blink 2.5-second OFF	Indoor coil thermistor	The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the main indoor coil thermistor, the sub indoor coil thermistor (10-7.).
3-time blink 2.5-second OFF	Serial signal	The serial signal from outdoor unit is not received for a maximum of 6 minutes.	Refer to 10-6.⑤ "How to check miswiring and serial signal error".
11-time blink 2.5-second OFF	Indoor fan motor	The rotational frequency feedback signal is not emitted for the 12 seconds after the indoor fan motor is operated.	Refer to 10-6.④ "Check of indoor fan motor".
12-time blink 2.5-second OFF	Indoor control system	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.

**NOTE:** Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).

### 10-3. INSTRUCTION OF TROUBLESHOOTING

\*2 There is possibility that diesel explosion may occur due to the air mixed in the refrigerant circuit. First, ensure that there are no leakage points on the valves, flare connections, etc. that allow the air to flow into the refrigerant circuit, or no blockage points (e.g. clogged or closed valves) in the refrigerant circuit that cause an increase in pressure. If there is no abnormal point like above and the system operates cooling and heating modes normally, the indoor thermistor might have a problem, resulting in false detection. Check both the indoor coil thermistor and the room temperature thermistor, and replace faulty thermistor(s), if any.  
(Do not start the operation again without repair to prevent hazards.)



## 10-4. TROUBLESHOOTING CHECK TABLE

Before taking measures, make sure that the symptom reappears for accurate troubleshooting.

When the indoor unit has started operation and detected an abnormality of the following condition (the first detection after the power ON), the indoor fan motor turns OFF and OPERATION INDICATOR lamp blinks.

### OPERATION INDICATOR

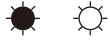


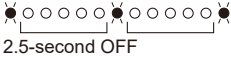
- Lit
- ◐ Blinking
- Not lit

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	Miswiring or serial signal	Left lamp blinks. 0.5-second ON ●○●○●○●○ 0.5-second OFF	Indoor unit and outdoor unit do not operate.	The serial signal from the outdoor unit is not received for 6 minutes. The indoor unit is connected to a low-standby-power model after once connected to a non-low-standby-power model.	<ul style="list-style-type: none"> <li>Refer to 10-6. ⑤ "How to check miswiring and serial signal error".</li> <li>Refer to <b>NOTE</b>.</li> </ul>
2	Indoor coil thermistor	Left lamp blinks. 2-time blink ●○●○●○●○●○●○●○ 2.5-second OFF		The indoor coil or the room temperature thermistor is short or open circuit.	<ul style="list-style-type: none"> <li>Refer to the characteristics of indoor coil thermistor, and the room temperature thermistor (10-7.).</li> </ul>
	Room temperature thermistor				
3	Indoor fan motor	Left lamp blinks. 3-time blink ●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		The rotational frequency feedback signal is not emitted during the indoor fan operation.	<ul style="list-style-type: none"> <li>Refer to 10-6. ④ "Check of indoor fan motor".</li> </ul>
4	Indoor control system	Left lamp blinks. 4-time blink ●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	<ul style="list-style-type: none"> <li>Replace the indoor electronic control P.C. board.</li> </ul>
5	Outdoor power system	Left lamp blinks. 5-time blink ●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		It consecutively occurs 3 times that the compressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.	<ul style="list-style-type: none"> <li>Refer to "How to check of inverter/compressor".</li> <li>Refer to outdoor unit service manual</li> <li>Check the stop valve.</li> </ul>
6	Outdoor thermistors	Left lamp blinks. 6-time blink ●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		The outdoor thermistors short or open circuit during the compressor operation.	<ul style="list-style-type: none"> <li>Refer to "Check of outdoor thermistor".</li> <li>Refer to outdoor unit service manual.</li> </ul>
7	Outdoor control system	Left lamp blinks. 7-time blink ●○●○●○●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	<ul style="list-style-type: none"> <li>Replace the inverter P.C. board or the outdoor electronic control P.C. board.</li> <li>Refer to outdoor unit service manual.</li> </ul>
8	Other abnormality *2 on 10-3	Left lamp blinks. 14-time blink or more ●○●○●○●○●○●○●○●○●○●○●○●○●○●○●○●○ 2.5-second OFF		An abnormality other than the above is detected. An abnormality of the indoor thermistors, the defrost thermistor or ambient temperature thermistor is detected.	<ul style="list-style-type: none"> <li>Check the stop valve.</li> <li>Check the 4-way valve.</li> <li>Confirm the abnormality in detail using the failure mode recall function for outdoor unit.</li> <li>Refer to "TEST POINT DIAGRAM AND VOLTAGE" on the service manual of indoor and outdoor unit for the characteristics of the thermistors. (Do not start the operation again without repair to prevent hazards.)</li> </ul>
9	Outdoor control system	Left lamp lights up ●	Outdoor unit does not operate	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	<ul style="list-style-type: none"> <li>Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.</li> </ul>

**NOTE:** The indoor unit may have been connected to a non-low-standby-power model outdoor unit. To use a low-standby-power model, clear the error history by referring to "Deleting the memorized abnormal condition" described in 10-2.1. When the error history is being cleared, the connection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. If the operation indicator lamp continues to blink as shown in No.1 after the procedure, refer to 10-6. ⑤ "How to check miswiring and serial error".

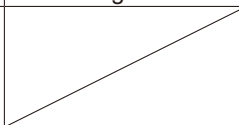
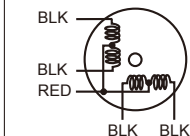
## OPERATION INDICATOR



No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	<b>MXZ type</b> Operation mode setting	Left lamp lights and lower lamp blinks.  2.5-second OFF	Outdoor unit operates but indoor unit does not operate.	The operation mode of the each indoor unit is differently set to COOL (includes DRY) and HEAT at the same time, the operation mode of the indoor unit that has operated at first has the priority.	<ul style="list-style-type: none"> <li>Unify the operation mode. Refer to outdoor unit service manual.</li> </ul>

## 10-5. TROUBLESHOOTING CRITERION OF MAIN PARTS

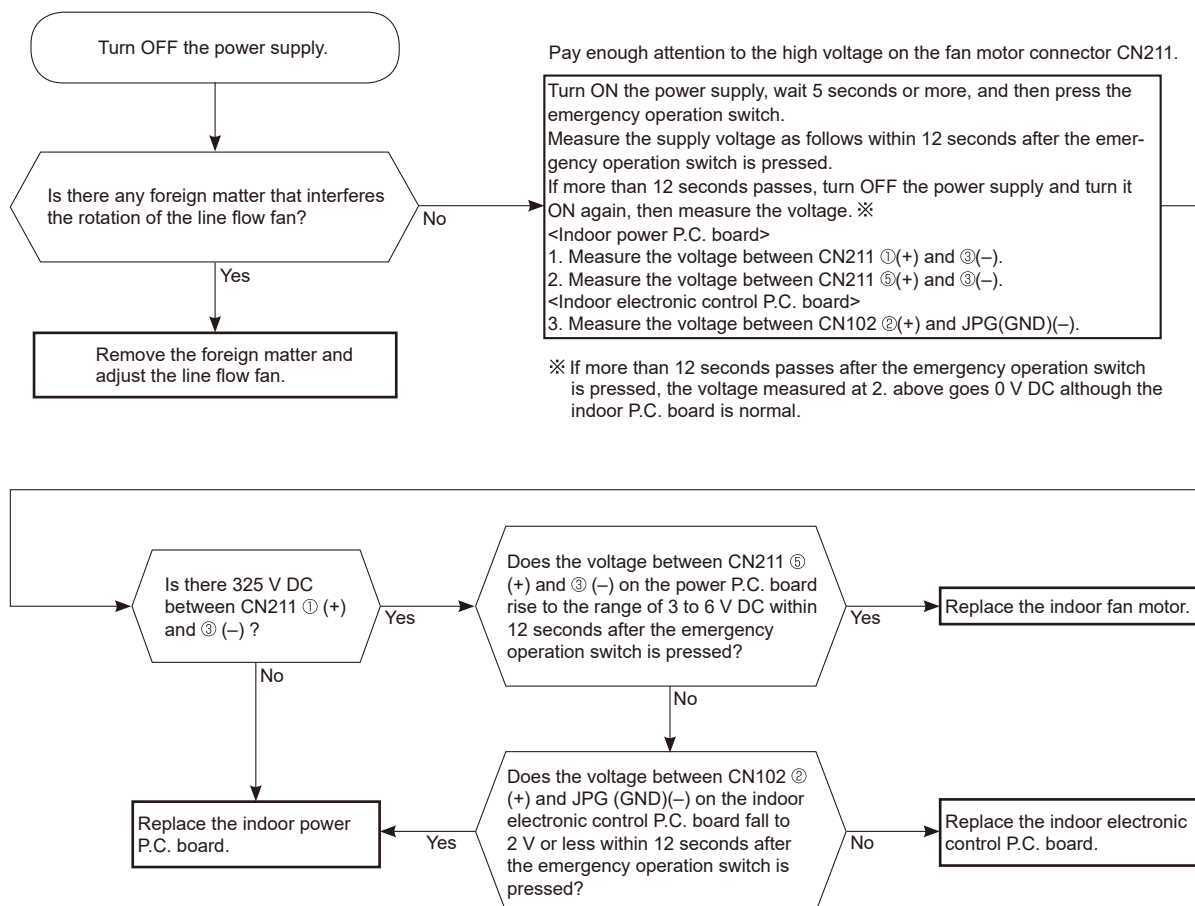
**MSZ-EF18VEW MSZ-EF22VEW MSZ-EF25VEW MSZ-EF35VEW MSZ-EF42VEW MSZ-EF50VEW**  
**MSZ-EF18VEB MSZ-EF22VEB MSZ-EF25VEB MSZ-EF35VEB MSZ-EF42VEB MSZ-EF50VEB**  
**MSZ-EF18VES MSZ-EF22VES MSZ-EF25VES MSZ-EF35VES MSZ-EF42VES MSZ-EF50VES**  
**MSZ-EF18VE2W MSZ-EF22VE2W MSZ-EF25VE2W MSZ-EF35VE2W MSZ-EF42VE2W MSZ-EF50VE2W**  
**MSZ-EF18VE2B MSZ-EF22VE2B MSZ-EF25VE2B MSZ-EF35VE2B MSZ-EF42VE2B MSZ-EF50VE2B**  
**MSZ-EF18VE2S MSZ-EF22VE2S MSZ-EF25VE2S MSZ-EF35VE2S MSZ-EF42VE2S MSZ-EF50VE2S**  
**MSZ-EF18VE3W MSZ-EF22VE3W MSZ-EF25VE3W MSZ-EF35VE3W MSZ-EF42VE3W MSZ-EF50VE3W**  
**MSZ-EF18VE3B MSZ-EF22VE3B MSZ-EF25VE3B MSZ-EF35VE3B MSZ-EF42VE3B MSZ-EF50VE3B**  
**MSZ-EF18VE3S MSZ-EF22VE3S MSZ-EF25VE3S MSZ-EF35VE3S MSZ-EF42VE3S MSZ-EF50VE3S**

Part name	Check method and criterion	Figure				
Room temperature thermistor (RT11) Indoor coil thermistor (RT12, RT13)	Measure the resistance with a tester.  Refer to 10-7. "Test point diagram and voltage", "Indoor electronic control P.C. board", for the chart of thermistor.					
Indoor fan motor (MF)	Check 10-6.㉔ "Check of indoor fan motor".					
Vane motor (MV)	Measure the resistance between the terminals with a tester. (Temperature: 10 - 30°C) <table border="1" data-bbox="384 1438 1040 1503"><tr><td>Color of the lead wire</td><td>Normal</td></tr><tr><td>RED - BLK</td><td>232 - 268 Ω</td></tr></table>	Color of the lead wire	Normal	RED - BLK	232 - 268 Ω	
Color of the lead wire	Normal					
RED - BLK	232 - 268 Ω					

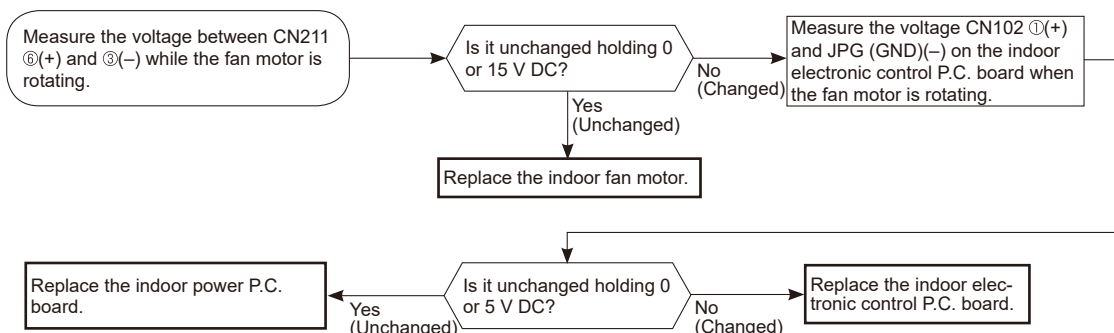
## 10-6. TROUBLESHOOTING FLOW

### A Check of indoor fan motor

The indoor fan motor error has occurred, and the indoor fan does not operate.

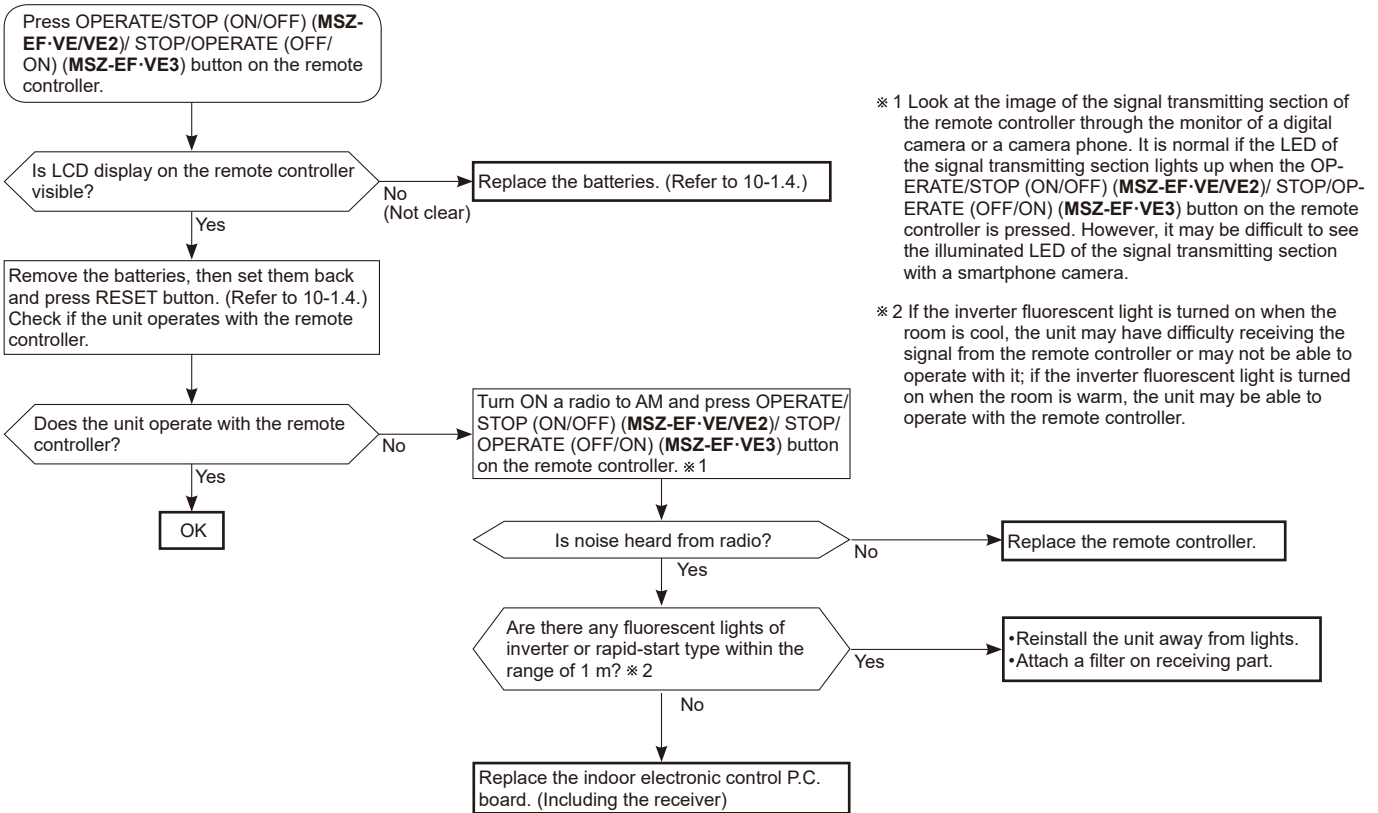


The indoor fan motor error has occurred, and the indoor fan repeats "12-second ON and 30-second OFF" 3 times, and then stops.



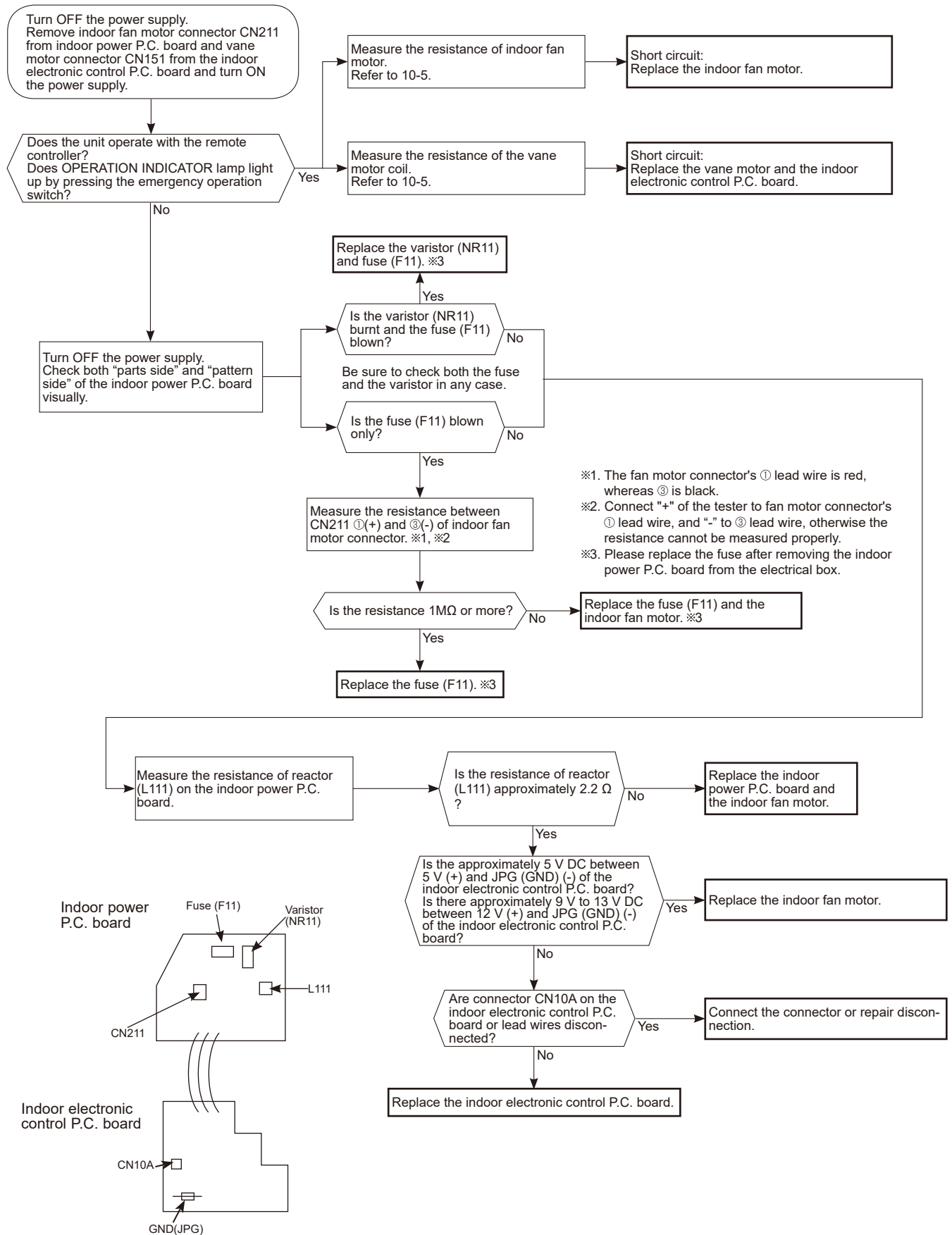
## B Check of remote controller and indoor electronic control P.C. board

※Check if the remote controller is exclusive for this air conditioner.



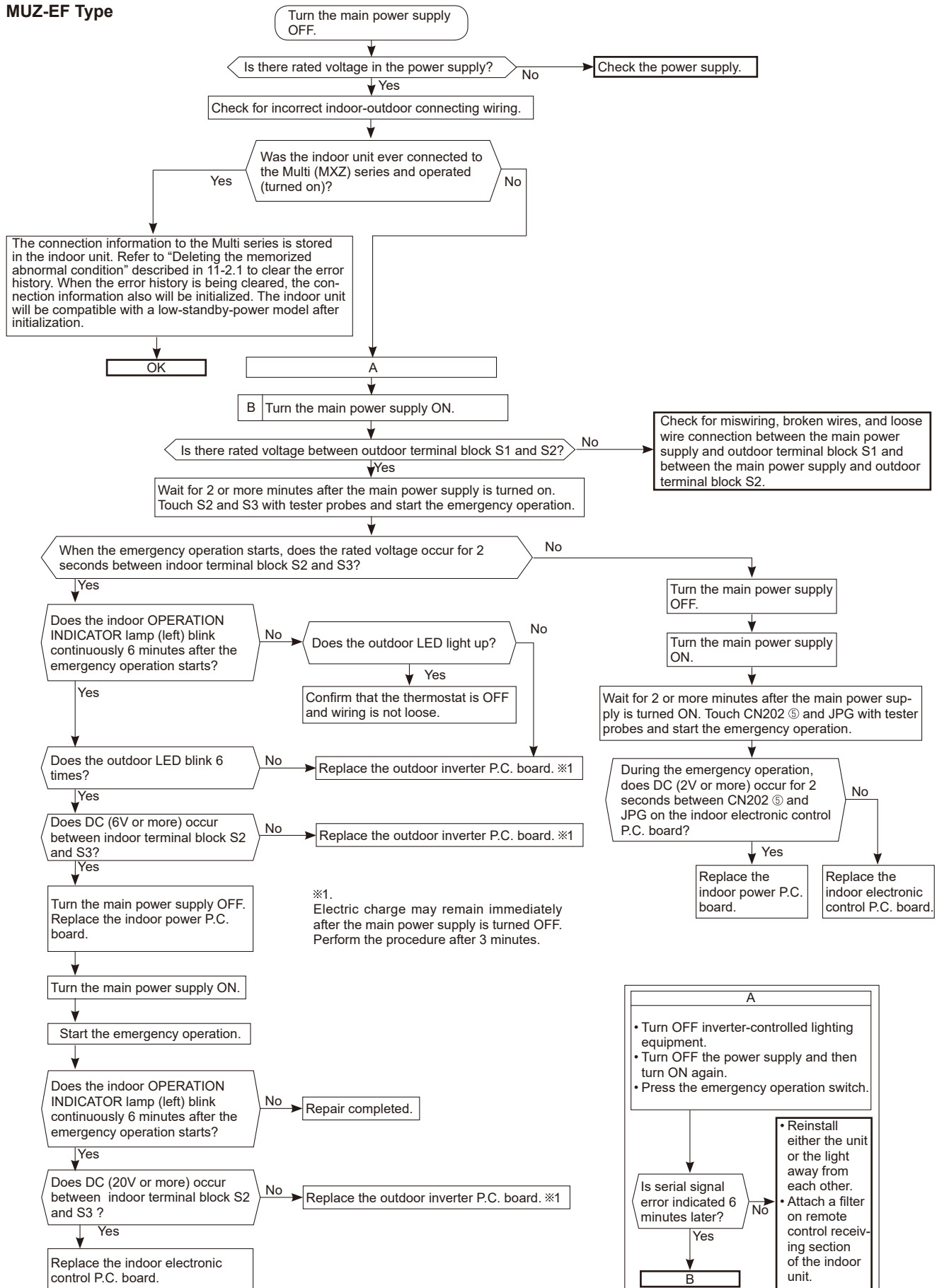


## **© Check of indoor P.C. board and indoor fan motor**

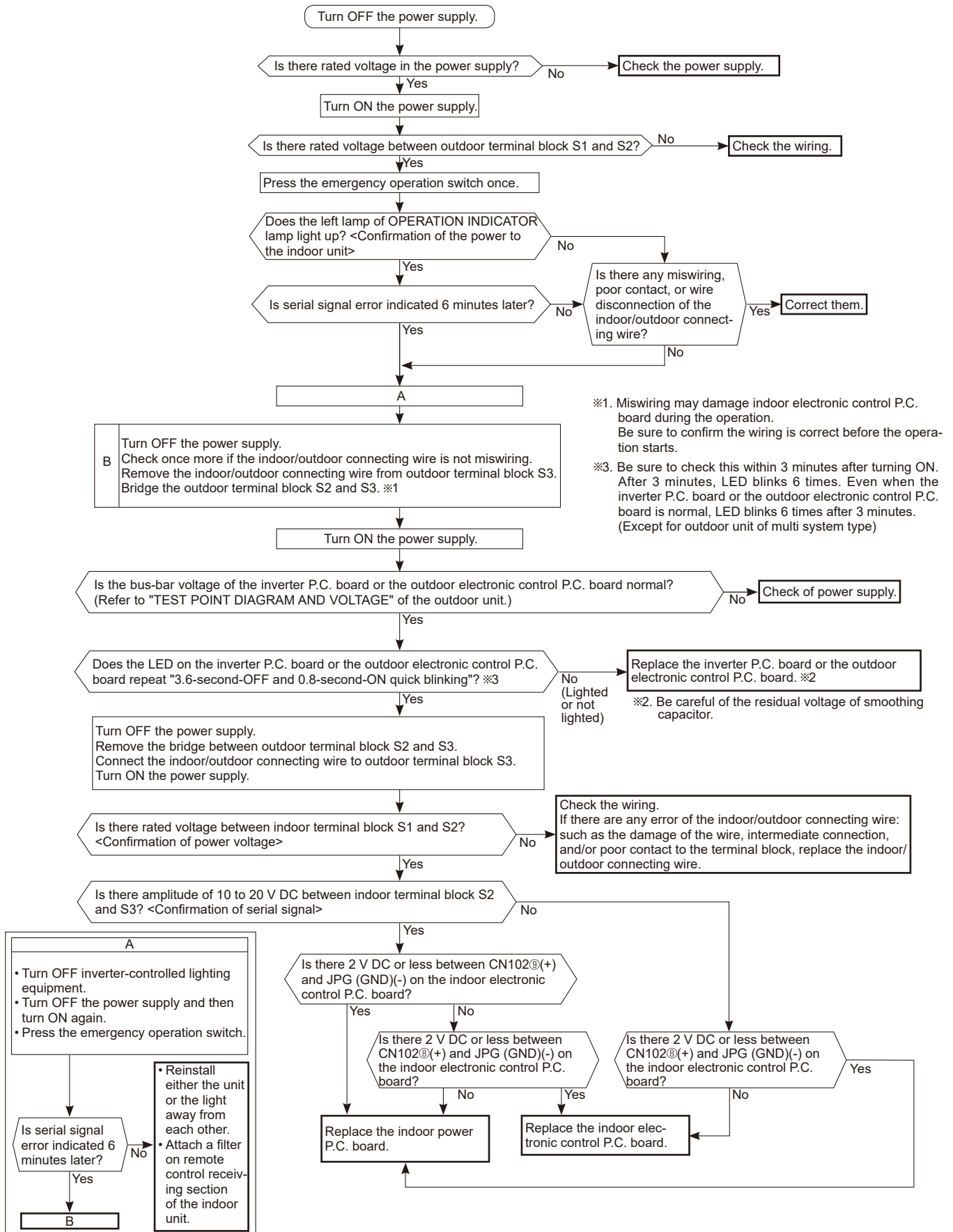


## D How to check miswiring and serial signal error

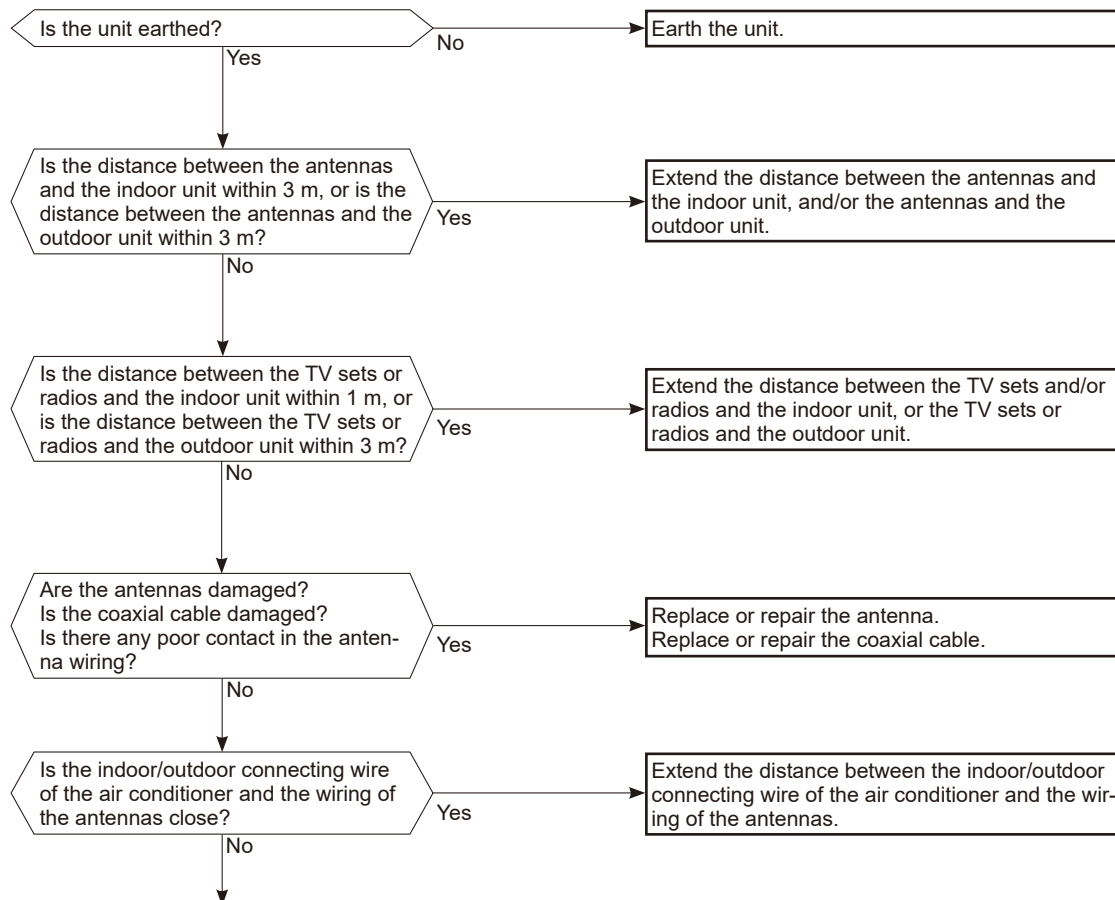
### MUZ-EF Type



## MXZ Type



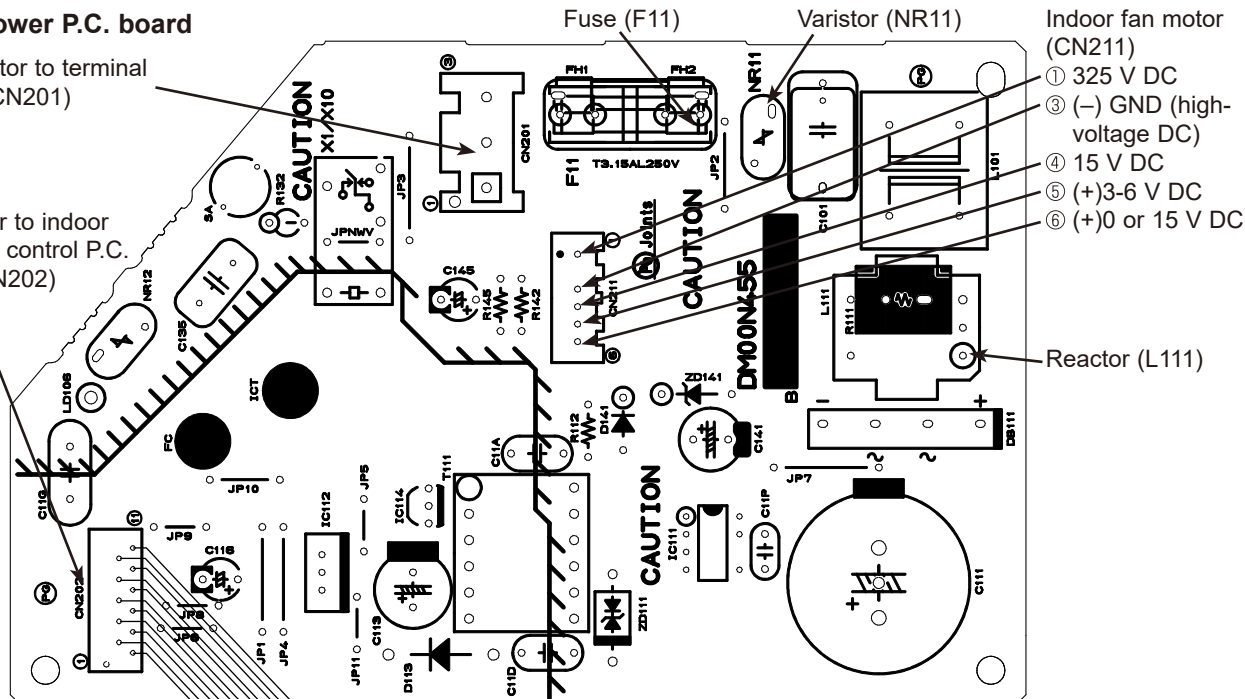
## E Electromagnetic noise enters into TV sets or radios



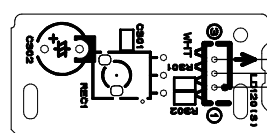
Indoor power P.C. board, Indoor electronic control P.C. board, Receiver board, Display board, Switch board

MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES

Connector to indoor electronic control P.C. board (CN202)

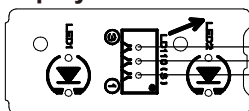


## Receiver board



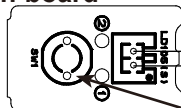
Vane motor  
(CN151)

## Display board



Room temperature thermistor RT11 (CN111)

## Switch board

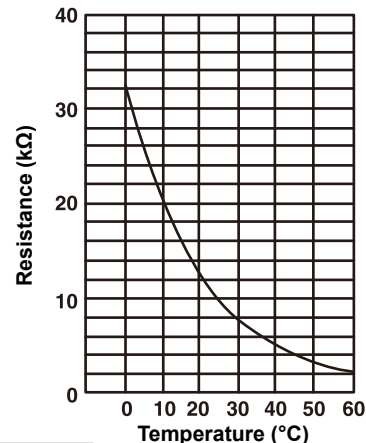
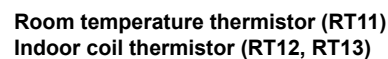


Indoor coil thermistor RT12,

GND  
Timer short mode  
point JPG JPS (Refer  
to 8-1.)

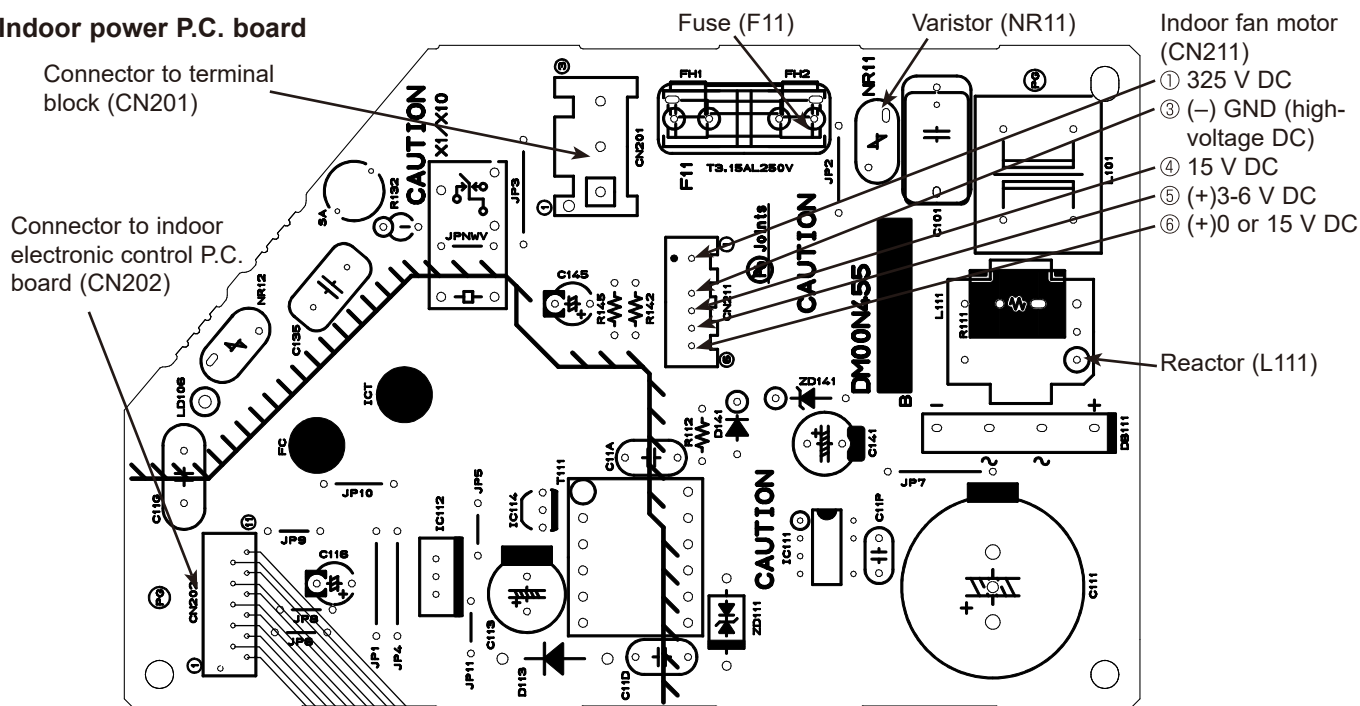
To disable "Auto restart function", solder the Jumper wire to JR07. (Refer to 8-4.)

Emergency operation  
switch (E.O.SW) (SW1)



MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

## Indoor power P.C. board





## &lt;Detaching method of the terminal with locking mechanism&gt;

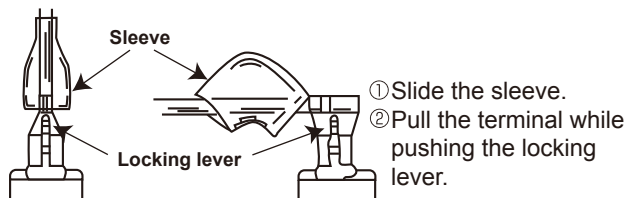
The terminal which has the locking mechanism can be detached as shown below.

There are 2 types of terminals with locking mechanisms.

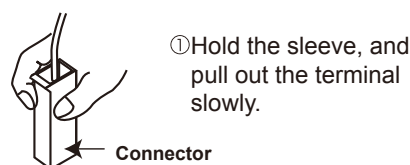
The terminal without locking mechanism can be detached by pulling it out.

Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



(2) The terminal with this connector shown below has the locking mechanism.



MSZ-EF18VEW	MSZ-EF22VEW	MSZ-EF25VEW	MSZ-EF35VEW	MSZ-EF42VEW	MSZ-EF50VEW
MSZ-EF18VEB	MSZ-EF22VEB	MSZ-EF25VEB	MSZ-EF35VEB	MSZ-EF42VEB	MSZ-EF50VEB
MSZ-EF18VES	MSZ-EF22VES	MSZ-EF25VES	MSZ-EF35VES	MSZ-EF42VES	MSZ-EF50VES
MSZ-EF18VE2W	MSZ-EF22VE2W	MSZ-EF25VE2W	MSZ-EF35VE2W	MSZ-EF42VE2W	MSZ-EF50VE2W
MSZ-EF18VE2B	MSZ-EF22VE2B	MSZ-EF25VE2B	MSZ-EF35VE2B	MSZ-EF42VE2B	MSZ-EF50VE2B
MSZ-EF18VE2S	MSZ-EF22VE2S	MSZ-EF25VE2S	MSZ-EF35VE2S	MSZ-EF42VE2S	MSZ-EF50VE2S
MSZ-EF18VE3W	MSZ-EF22VE3W	MSZ-EF25VE3W	MSZ-EF35VE3W	MSZ-EF42VE3W	MSZ-EF50VE3W
MSZ-EF18VE3B	MSZ-EF22VE3B	MSZ-EF25VE3B	MSZ-EF35VE3B	MSZ-EF42VE3B	MSZ-EF50VE3B
MSZ-EF18VE3S	MSZ-EF22VE3S	MSZ-EF25VE3S	MSZ-EF35VE3S	MSZ-EF42VE3S	MSZ-EF50VE3S

—————>: Indicates the visible parts in the photos/figures.  
 - - - - ->: Indicates the invisible parts in the photos/figures.

**NOTE:** Turn OFF the power supply before disassembly.

OPERATING PROCEDURE	PHOTOS/FIGURES
<b>1. Removing the panel</b> (1) Remove the horizontal vanes. (2) Remove the screw caps of the panel. Remove the screws of the panel. (3) Unhook the lower part (A) of the panel. (4) First, hold the lower part of the right end of the panel, and hold the lower part of the left end of the panel. (5) Pull the panel slightly toward you, and then remove the panel by pushing it upward.	<p><b>Photo 1</b> Photo: <b>MSZ-EF-VES</b></p> <p>Front panel Horizontal vanes</p> <p>Screws of the panel</p> <p><b>Photo: MSZ-EF-VE2B</b></p> <p>Front panel Horizontal vanes</p> <p>Screws of the panel</p>

## OPERATING PROCEDURE

### 2. Remove the indoor electrical box

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp.  
Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the earth wire connected to the indoor heat exchanger from the electrical box.
- (4) Remove the screw of the electrical cover and remove the electrical cover.
- (5) Disconnect following connectors:  
<Indoor electronic control P.C. board>  
CN151 (Vane motor)  
<Indoor power P.C. board>  
CN211 (Indoor fan motor)
- (6) Remove the screw fixing the electrical box, then the upper catch of the electrical box, and pull out the electrical box.

### 3. Removing the indoor power P.C. board, the switch board, the display board, the receiver board and the indoor electronic control P.C. board

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the indoor electrical box (Refer to section 2.).
- (4) Remove the earth wire connected to the electrical box from the indoor power P.C. board.
- (5) Disconnect the following connectors:  
<Indoor electronic power P.C. board>  
CN201 (Terminal block)  
CN202 (To the indoor electronic control P.C. board)
- (6) Remove the indoor power P.C. board.
- (7) Disconnect the following connectors:  
<Indoor electronic control P.C. board>  
CN111 (Room temperature thermistor)  
CN112 (Indoor coil thermistor)
- (8) Unhook the catches of the display P.C. board holder from the nozzle and the electrical box (right side).
- (9) Open the rear cover of the display P.C. board holder and remove the switch board, the display board and the receiver board.  
Remove the indoor electronic control P.C. board.

## PHOTOS/FIGURES

Photo 2

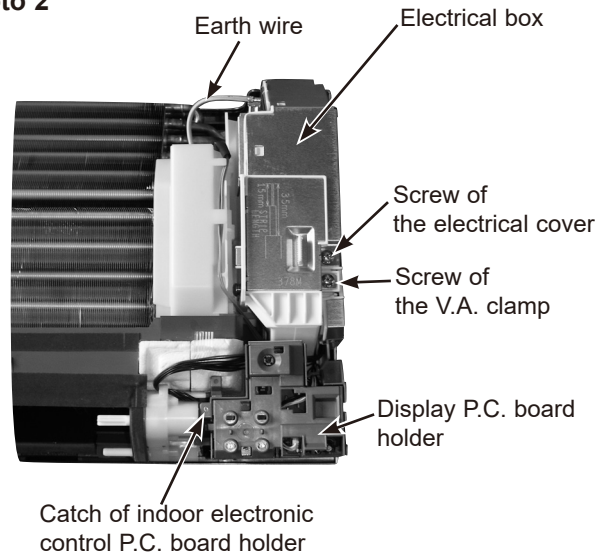
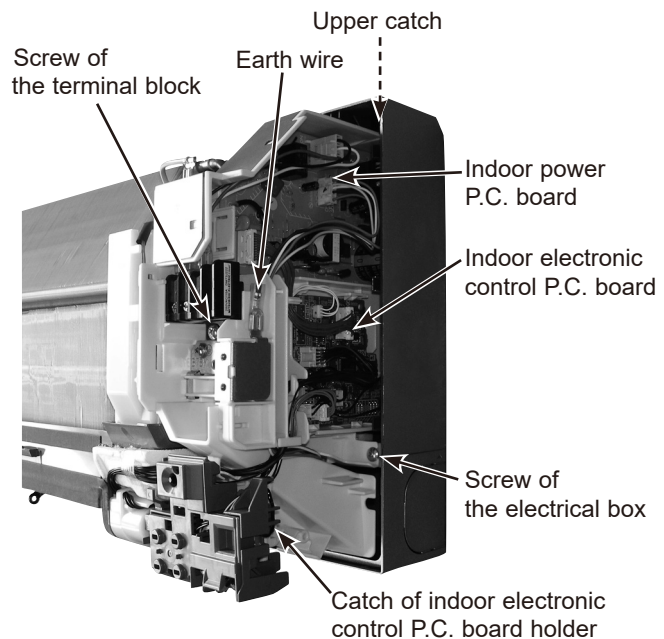
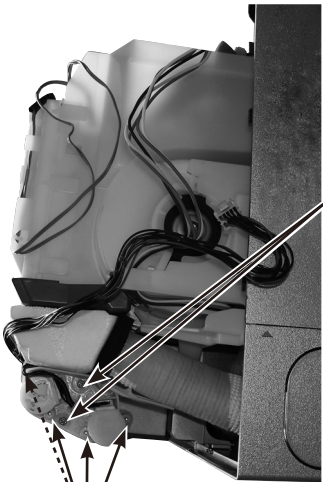


Photo 3







OPERATING PROCEDURE	PHOTOS/FIGURES
<p><b>4. Removing the nozzle assembly</b></p> <ul style="list-style-type: none"><li>(1) Remove the panel (Refer to section 1.) and the corner box right.</li><li>(2) Remove the indoor/outdoor connecting wire (Refer to section 2.).</li><li>(3) Remove the electrical cover (Refer to section 2.).</li><li>(4) Disconnect the following connector:     &lt;Indoor electronic control P.C. board&gt;     CN151 (Vane motor)</li><li>(5) Remove the display P.C. board holder.</li><li>(6) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.</li><li>(7) Remove the vane motors (Refer to section 5.).</li></ul>	<p><b>Photo 4</b></p>  <p>Screws of the vane motor unit cover</p> <p>Screws of the vane motor unit</p>
<p><b>5. Removing the horizontal vane motor</b></p> <ul style="list-style-type: none"><li>(1) Remove the nozzle assembly (Refer to section 4.).</li><li>(2) Remove the screws of the vane motor unit cover, and pull out the vane motor unit</li><li>(3) Remove the screws of the vane motor unit.</li><li>(4) Disconnect the connector from the vane motor.</li><li>(5) Remove the vane motor from the vane motor unit.</li></ul>	

## OPERATING PROCEDURE

### 6. Removing the indoor fan motor, the indoor coil thermistor and the line flow fan

- (1) Remove the panel (Refer to section 1.) and the corner box right.
  - (2) Remove the indoor electronic control P.C. board holder, the electrical box and the nozzle assembly.
  - (3) Remove the screws fixing the motor bed.
  - (4) Release the hooks of the water cut and remove the water cut.
  - (5) Loosen the screw fixing the line flow fan.
  - (6) Remove the motor bed together with the indoor fan motor and the motor band.
  - (7) Release the hooks of the motor band and remove the motor band. Pull out the indoor fan motor.
  - (8) Remove the indoor coil thermistor from the heat exchanger.
- ※ Install the indoor coil thermistor in its former position when assembling it (Photo 5.).
- (9) Remove the screws fixing the left side and the upper right side of the heat exchanger (Photo 7, Photo 8).
  - (10) Lift the heat exchanger, and pull out the line flow fan to the lower-left.

※ When attaching the line flow fan, screw the line flow fan so 4 mm gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).

Figure 1

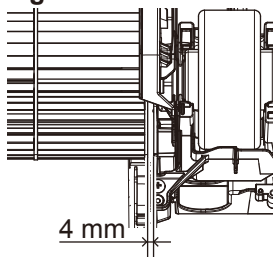
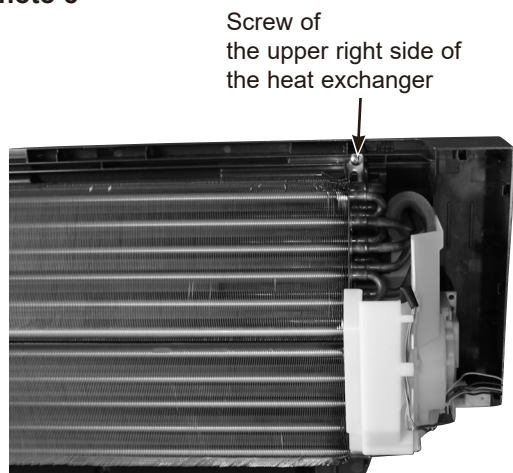


Photo 8



## PHOTOS/FIGURES

Photo 5

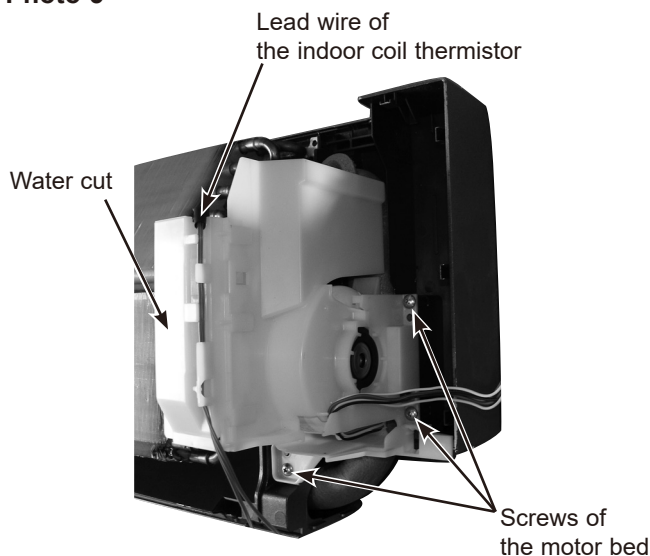


Photo 6

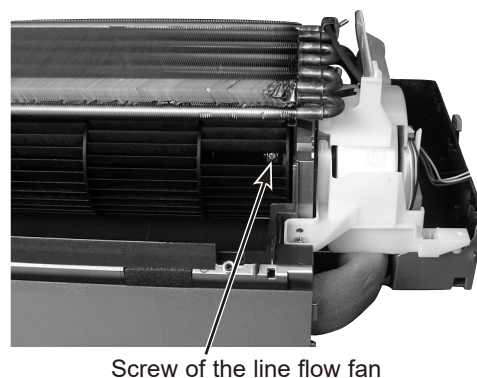
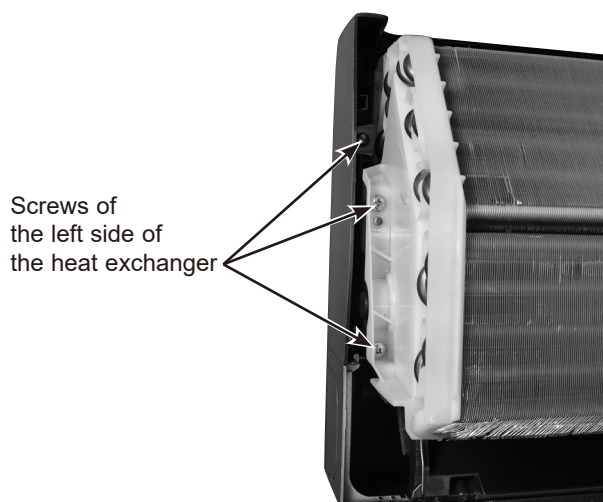


Photo 7



## Fixing the indoor coil thermistor

※ There are 2 forms of parts for fixing the indoor coil thermistor.

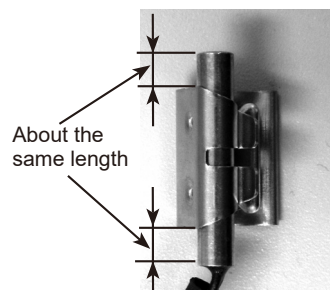
**Clip shape**



**Holder shape**



When fixing the indoor coil thermistor to the clip-shape/holder-shape part, the lead wire should point down.



### Position and procedure for mounting the clip-shape part

1. Set the indoor coil thermistor in the center of the clip-shape part.



2. Check the (marked) mounting position.



3. Mount the clip-shape part.



#### NOTE:

- Take care to avoid loss and accidental falling of the clip-shape part inside the unit.
- Mount the clip-shape part on the marked position.
- Do not pull the lead wire when removing the indoor coil thermistor.

# **mitsubishi electric corporation**

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Issued: Mar. 2014. No. OBH589 REVISED EDITION-D

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